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LONG DISTANCE SERVICE CATALOG

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**FRONTIER COMMUNICATIONS OF AMERICA, INC.**

REGULATIONS RATES AND CHARGES FOR FURNISHING INTRASTATE  
COMMUNICATIONS SERVICE WITHIN THE STATE OF NEW YORK

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LONG DISTANCE SERVICE CATALOG

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS AND ABBREVIATIONS

- (R) To signify reduced rate
- (I) To signify increased rate
- (C) To signify changed regulation
- (T) To signify a change in text but no change in rate or regulation
- (N) To signify a new rate or regulation
- (D) To signify a discontinued rate or regulation
- (M) To signify a move in the location of text

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SECTION 1 - GENERAL REGULATIONS

1.1 APPLICATION OF CATALOG

This catalog contains regulations and charges applying to intrastate resale common carrier communications service provided by Company to locations within the State of New York as specified herein.

1.2 DEFINITIONS

As used in this catalog, the following terms shall have the following meanings:

Access Line: An arrangement that connects a customer location to the Company's switching location.

Application for Service: A standard order form which includes all pertinent billing, technical and other descriptive information which will enable Company to provide the specified communication services.

Authorization Code: A numerical code, one or more of which are assigned to a customer to enable Company to identify use of service on the customer's account and to bill the customer accordingly. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users. All authorization codes shall be the property solely of the Company, and a customer shall have no property or other right or interest in the use of any particular authorization code.

Authorized User: A person, firm, corporation or other entity authorized by a customer to receive or send communications. Authorization includes, without limitation, 1) the use of the customer's Authorization Code where the Authorization Code has been made known to the user by the customer, its employees or agents, and 2) the use of customer's phone when Equal Access Dialing is used.

Bandwidth: The total frequency, in Hertz, allocated for a channel.

Billing Cycle: A monthly period used as the basis for recurring charges or usage requirements.

Billing Record Change: A change in customer billing address or a change from one billing package to another using the same access method.

Business Customer: A customer who subscribes to or makes use of Company's service in the name of a business, trade or profession, or whose usage is associated with non-personal activities.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.2 DEFINITIONS (Cont'd)

Carrier: Frontier Communications of America, Inc. unless otherwise specified.

Circuit Termination: The point at which Carrier's circuit originates, terminates, or drops for the insertion or removal of a customer's signal.

Company: Frontier Communications of America, Inc. unless otherwise specified.

Company's Point of Presence: Location of the local telephone company's central office which provides Feature Group or other connections to the Company's terminal.

Company's Terminal: The Company's switching equipment.

Channel: Communications path between two or more points.

Customer: The person, firm, corporation or other entity which utilizes service provided by the Company, either on a subscription basis or casual use basis. A customer is responsible for the payment of charges and for compliance with all terms of Company's catalog.

Dedicated Port: A port on Company's switching facility which is dedicated, at extra charge, to customer's exclusive use and which is to customer's premises by a private line furnished by customer.

Dialed Access: An arrangement whereby a customer uses the public switched network facilities of a local exchange telephone company to access the terminal of the Company.

Direct Access: An arrangement whereby a customer uses facilities other than the public switched network facilities of a local exchange telephone company to access the terminal of the Company.

Equal Access: The ability for a customer to select their primary long distance company.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.2 DEFINITIONS (Cont'd)

Feature Group A or B Service: Toll service provided when a customer accesses the Company's terminal over Feature Group A or Feature Group B access service provided by a local exchange company wherein seven digits plus a customer identification code are transmitted from the customer's premise.

Feature Group D Service: Toll service provided when a customer accesses the Company's terminal over Feature Group D "equal access" service provided by a local exchange company, wherein Automatic Number Identification is passed by the local exchange company to the Company.

Home Area: The local calling area associated with the switch accessed.

LATA (Local Access and Transport Area): A group of telephone exchanges within which FCC rules allow local exchange companies to carry toll telephone calls.

Local Call: Any call, which if placed by a customer over the facilities of a local exchange telephone company, would not be rated as a toll call.

Minimum Service Period: Minimum service period is 30 days.

Point of Destination: The exchange code and telephone number called in New York other than the point of origination.

Point of Origination: The Company's switch location accessed by the customer for the purpose of making a call using Company's service.

Primary Calling Number: The telephone number assigned to a customer by the local exchange telephone company, which shall be geographically associated with the location of the local exchange central office associated with that number.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.2 DEFINITIONS (Cont'd)

Remote Access Code: A code to permit customers to access the Company switch in areas other than customers' home area.

Residential Customer: A customer whose use of service is primarily personal and domestic nature.

Service or Services: The services covered by this catalog shall include only the State of New York.

Specific Project Code: Specifically assigned code by customer for billing to that activity within customer's business.

Subscriber Application: A standard service form provided by the Company to obtain pertinent customer information that will enable the Company to provide telecommunications services to the customer.

Special Request Form (S.R.C): Any modification that is performed by the Company at the customers request that is above and beyond normal service and or access use.

Terminal Equipment: Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

Toll Call: Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the local exchange telephone company, as opposed to a local or message unit call.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.3 UNDERTAKING OF THE COMPANY

Company is a resale common company providing intrastate communications service to customers for their direct transmission of voice, data, and other types of telecommunications within the State of New York.

Service is provided and billed on the basis of a minimum period of at least one month, beginning on the date that billing becomes effective, and continues to be provided until canceled, by the customer, in writing, on not less than thirty (30) days notice.

1.3.1 Service is offered on a monthly basis.

1.3.2 For the purpose of computing charges in this catalog, a month is considered to have 30 days.

1.3.3 The name(s) of the customer(s) desiring to use the service must be stipulated in the application for service.

1.3.4 Timing of Calls

A. All calls, excluding "ring-busy" or "ring-no answer", are timed by the Company in tenths of a minute. All calls which are fractions of a minute are rounded up to the next whole minute. Timing begins at the "starting event" and ends at "the terminating event" unless otherwise specified. Time between the starting event and the terminating event is the call duration, subject to upward rounding to the next full minute.



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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.3 UNDERTAKING OF THE COMPANY (Cont'd)

1.3.4 Timing of Calls (Cont'd)

- B. Where technically capable, the starting event occurs when the Company's terminal experiences an "Answer Supervision" signal, (i.e., a supervisory signal (usually in the form of a closed loop) from the called telephone to the exchange and back to the calling telephone (usually in the form of a reverse battery) when the called number answers which also initiates call charging).
- C. The terminating event occurs when the Company's terminal receives a signal from the local exchange telephone company that either the calling party or the called party has hung up/
- D. All calls are timed from the starting event to the terminating event.

1.4 RESPONSIBILITY OF CHARGES

The customer is responsible for all calls placed by the customer or his agents, and all calls placed using (a) any authorization code or credit card assigned to the customer, (b) any exchange access line presubscribed to the Company's service, (c) any facilities or lines owned or leased by the customer, (d) any direct connect facilities utilized by the customer, or (e) any credit card for which the customer is responsible. Upon knowledge of facts which would alert a reasonable person to the possibility an unauthorized person is using the customer's authorization code, presubscribed lines, facilities, exchange lines, direct connect facilities, or credit card, the customers shall alert and give notice to the Company of such fact. Unless otherwise provided by law, the Customer shall be excused from liability only with respect to calls using the customer's authorization code or credit card placed after receipt and processing by the Company of such notice. Customer shall at all times remain liable for calls placed over direct connect facilities utilized by the customer, and over presubscribed or other exchange access lines.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.5 LIMITATIONS ON SERVICE

1.5.1 Service is offered subject to the availability of the necessary facility and/or equipment and subject to the provisions of this catalog. Company reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

1.5.2 Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the customer is using the service in violation of the provisions of this catalog, the rules and regulations of the Public Service Commission of New York or in violation of the law.

Title to all facilities provided by the Company under these regulations will remain with the Company.

1.6 LOCATION OF SERVICE

1.6.1 Originating Areas

Orange, Ulster, Dutchess, Essex, Clinton, Franklin, Ontario and Yates Counties in New York and other areas where service has been established by the Company.

1.6.2 Terminating Areas

All areas of New York State.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.7 USE OF SERVICE

Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the customer, except when the customer is a duly authorized regulated common carrier. This provision does not prohibit any arrangement between the customer and another authorized user or joint user to share the cost of the service as long as the arrangement generates no profit for any participant in the arrangement.

1.8 INTERCONNECTION

1.8.1 Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitation established by Company. Service furnished by Company is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the customer's expense.

1.8.2 Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other Company's tariffs or catalogs. The customer is responsible for taking all necessary legal steps for interconnecting his or her customer-provided terminal equipment of communications systems with Company's facilities. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.9 TERMINATION OR DENIAL OF SERVICE BY COMPANY

1.9.1 The Company may immediately and without notice to the customer, without liability of any nature, temporarily deny, terminate, or suspend service to any customer W in the event such customer or his agent willfully damages Company's equipment; interferes with use of Company's service by other customers of the Company; unreasonably places capacity demands upon Company's facilities or service; or violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications, or otherwise fails to comply with the provisions of this catalog or applicable law, or (ii) in the event a customer other than a customer receiving service from the Company through a Shared Tenant Services arrangement owned or operated by the Company, becomes insolvent, is the subject of any formal legal proceeding commenced in a court involving a voluntary or involuntary petition or proceeding in bankruptcy, seeks protection or relief from creditors in a formal legal proceeding after a filing for such relief, or executes an assignment for the benefit of creditors.

If service is canceled by Customer or Company, a fee will be charged to reestablish service.

1.9.2 Termination or Suspension for Nonpayment or Failure to Post a Security Deposit:

In the event of the nonpayment of any bill rendered by the Company or the non-payment of any required deposit, the Company may terminate service until the bill rendered or the required deposit has been paid.

1.10 TERMINATION BY CUSTOMER

1.10.1 Service may be canceled by the customer by giving notice to the Company up to the day cancellation is requested.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.10 TERMINATION BY CUSTOMER (Cont'd)

1.10.2 If the customer orders service requiring special facilities dedicated to the customer's use and then cancels the order before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon by the customer and Company, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Company and not fully reimbursed by installation and monthly charges. If, based on the order, any construction has either begun or been completed, but no service provided, the non-recoverable cost of such construction shall be borne by the customer. Such charge will be determined on a case by case basis.

1.11 INITIAL CONTRACT PERIOD

The initial contract period for service is one month. Thereafter, contract periods shall be for successive one month periods unless customer enters into specific contract(s) that have contract period(s) greater than one-month interval(s), or the customer wishes to incur a \$10 Primary Interchange Carrier (PIC) change charge at any time during a monthly billing cycle.

1.12 PAYMENT AND BILLING

1.12.1 For subscription customers, service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. For casual customers, service is provided on a per call basis, with billing conducted through credit cards or operator services which are accepted by the Company.

1.12.2 The customer is responsible for payment of all charges for services furnished to the customer, as well as to all persons using the customer's codes, credit cards, exchange lines, facilities, or equipment, with or without the knowledge or consent of the customer. The security of the customer's authorization codes, credit cards, exchange lines, and direct connect facilities are the responsibility of the customer. All calls placed using direct connect facilities, exchange lines, authorization codes or credit cards will be billed to and must be paid by the customer. Recurring charges and deposits are billed in advance. The initial billing may, at Company's option, also include one month's estimated usage billed in advance, for business customers only. Nonrecurring and usage charges, along with any accrued interest, will be billed monthly in arrears.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.12 PAYMENT AND BILLING (Cont'd)

- 1.12.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 90 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such 90 day period.
- 1.12.4 In the case of the State of New York and its agencies, the City University of New York, the Facilities Development Corporation, and the State University Construction Fund, payment shall be due within forty-five days after receipt of a bill from the Company. In the event payment is not received by such date, interest may be applied to the amount due beginning on the day after the required payment date and ending on the date payment is actually received.
- 1.12.5 The rate of interest charged pursuant to 1.12.4 above shall be equal to the rate set by the state tax commission for corporate taxes pursuant to Section 1096 (e) (1) of the tax law in effect on the date the interest payment is made.
- 1.12.6 The name(s) of the customer(s) responsible for billing and desiring to use the service must be set forth in the application for service.
- 1.12.7 If notice of a dispute as to charges is not received, in writing, by Company within thirty (30) days after billing is received by the customer, the invoice shall be considered correct and binding on the customer, unless extraordinary circumstances are demonstrated.
- 1.12.8 For billing purposes, fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.12 PAYMENT AND BILLING (Cont'd)

1.12.9 Late Payment Charges

Billing is payable upon receipt. Except as specified below, interest at the rate of 1.5% or \$5.00, whichever is greater, per billing cycle. This rate will accrue upon any unpaid amount commencing 25 days after rendition of bills. Additional interest charges may be assessed by credit card issuers to the customer, consistent with an arrangement between the customer and the credit card company.

A. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.

B. Late payment charges do not apply to final accounts.

1.12.10 Return Check Charge

An administrative charge of up to twenty dollars (\$20.00) may apply for any Customer check returned for insufficient funds or any other reason.

1.13 INSPECTION, TESTING AND ADJUSTMENT

1.13.1 Company may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation or maintenance of the customer's or the Company's equipment or connecting facilities. The Company may interrupt service at any time, without penalty or liability to itself, where necessary to prevent improper use of service, equipment, facilities, or connections.

1.13.2 Upon reasonable notice, the facilities and equipment provided by the Company shall be made available to Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to Company. No interruption allowance will be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length. For purposes of such allowance, a month is considered to have 30 days.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.14 INTERRUPTION OF SERVICE

Credit allowance for interruption of service which is not due to the negligence of the customer or to the failure of channels, equipment and/or communications systems provided by the customer or other Company, are subject to the general liability provisions set forth in Section I herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the customer shall ascertain that the trouble is not being caused by action or omission of the customer within his or her control, or is not in wiring or equipment, if any, furnished by customer and connected to Company's terminal.

1.15 RESTORATION OF SERVICE

The use and restoration of service in emergencies will be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

1.16 LIABILITY OF COMPANY

- 1.16.1 Due to the unavailability of errors incident to the services and to the use of the facilities furnished by the Company or connecting carriers, the services and facilities furnished by the Company and connecting carriers are subject to the terms, conditions and limitations set forth herein.
- 1.16.2 Exclusivity of allowance in absence of gross negligence or willful misconduct apart from the interruption allowance stated above, no liability of any nature whatsoever, including but not limited to consequential damages, shall attach to the Company for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents, servants or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing regulated or non-regulated service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the subscribers or users of the service or facilities) in the absence of gross negligence or willful misconduct.



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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.16 LIABILITY OF COMPANY (Cont'd)

1.16.3 The Company is not liable under any circumstance for:

- A. any act or omission of any underlying Company or local exchange telephone company or its agents, servants or employees; for providers of connections, equipment, facilities, or service other than the Company or its agents, servants or employees; for any act or omission of any person or entity owning telecommunications facilities used by the customer in conjunction with the Company's service; or for culpable conduct of the customer, its agents, servants, employees, invitees, or guests, or failures of equipment, facilities or connections provided by the customer; or
- B. mistakes, omissions, interruptions, errors, delays, or defects in transmission, or failure to transmit, when caused by acts of God, fire, war riots, Government authorities, or other causes beyond Company control.

1.17 LIABILITY OF THE CUSTOMER

1.17.1 The Company shall be indemnified and held harmless by the customer against:

- A. claims for libel, slander, harassment, improper use of telecommunications service or facilities on or off customer premises, infringement of copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities; and
- B. Claims for patent infringement arising from the combining or connecting the Company's equipment or facilities with apparatus and systems of the customer; and

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.17 LIABILITY OF THE CUSTOMER

1.17.1 (Cont'd)

- C. All other claims arising out of any act or omission of the customer or any person utilizing the customer's codes, services, or facilities, with or without the consent or knowledge of the customer.

1.17.2 The customer shall hold the Company harmless from and against all claims, demands, losses or liabilities, including, but not limited to, fees and expenses of counsel, arising out of any damage to business to property, or injury to, or death of, any person, occasioned by, or in connection with, any act or omission of the customer or of any person utilizing the customer's codes, services, equipment, or facilities, with or without the consent or knowledge of the customer.

1.18 TERMINAL EQUIPMENT

1.18.1 Company's facilities and service may be used with or terminated in customer provided terminal equipment or customer provided communications systems, such as teleprinters, handsets, and data sets. Such terminal equipment shall be furnished and maintained at the expense of the customer, except as otherwise provided. The customer is responsible for all costs at his premises, including customer personnel, wiring, electrical power, and the like, incurred in his or her use of Company's service.

1.18.2 When such terminal equipment is used, the equipment shall at least comply with the minimum protective criteria set forth below and shall not interfere with service furnished to other customers. Additional protective equipment, if needed shall be used at the customer's expense.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.18 TERMINAL EQUIPMENT (Cont'd)

1.18.3 When service using a local exchange company's voice grade facilities is terminated in customer provided terminal equipment, channel derivation devices, or communications systems, the customer shall comply with the following minimum protective criteria:

- A. When the facilities furnished under this catalog are used in common with local exchange companies, it is necessary, in order to prevent excessive noise and cross talk, that the power of the signal applied to local exchange company's lines be limited. A single valued limit for all applications cannot be specified. Therefore, the power of the signal in the band over 300 Hertz which may be applied by the customer provided equipment, for each application, must be consistent with the signal power allowed on the public telecommunications network.
- B. To protect the telecommunications service from interference at frequencies which are above the band(s) of the service(s) provided, Company will specify the acceptable signal power in the following bands to be applied by the customer-provided equipment or communications system at the point of termination to insure that the input to local exchange company's facilities does not exceed the following limits:
- The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 86 db below the power of the signal as specified above.
  - The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.
  - The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.
  - The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.
  - The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

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LONG DISTANCE SERVICE CATALOG

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.18 TERMINAL EQUIPMENT (Cont'd)

1.18.3 (Cont'd)

- C. Where there is connection via customer provided terminal equipment or communications systems to a Message Telecommunications Service or a WATS service, to prevent the interruption or disconnection of calls, or interference with network control signaling, it is necessary that the signal applied by the customer provided equipment to the interface at no time has energy solely in the 2450 to 2740 Hertz band. If signal power is in the 2450 to 2759 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.
- D. Where such customer provided equipment or communications system applies, signals having components on the frequency spectrum below 300 Hertz excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the following limits:
- The maximum rms (root mean square) value, including dc and ac components, of the current, per conductor, shall not exceed 0.35 ampere.
  - The magnitude of the peak of the conductor to ground voltage shall not exceed 70 volts.
  - The conductor voltage shall be such that the conductor to ground voltage limit in (ii) preceding is not exceeded. If the signal source is not
  - grounded, the voltage limit in (ii) preceding applies to the conductor to conductor voltage.

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.18 TERMINAL EQUIPMENT (Cont'd)

1.18.3 (Cont'd)

- E. The total weighted rms voltage within the band from 50 Hertz to 300 Hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products times the square of the rms voltage of the individual frequency components. The weighting factors are as follows:

-	<u>For frequencies between</u>	<u>Weighting factor</u>	
	500 Hertz and 100 Hertz	2	4
		f/10	
	100 Hertz and 300 Hertz	3.3	6.6
		f/10	

- 1.18.4 The customer shall also comply with the minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by Company. The customer shall ensure that his or her terminal equipment is properly interfaced with the Company's facilities and are of the proper mode, band width, power, data speed, and signal level for the intended use of the customer, and that the signals do not damage the Company's equipment, injure personnel or degrade service to other customers.

- 1.18.5 If the customer fails to maintain and operate his or her terminal equipment properly, resulting in the occurrence or possibility of harm to Company's equipment, personnel, or the quality of service to other customers, Company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety of service, Company may, upon written notice, terminate the customer's service.

1.19 LOCAL CHARGES

In certain instances, customer may be subject to local telephone company charges or message unit charges to access the Company's terminal. Company is not responsible for any such local or message unit charges incurred by customer in gaining access to Company's terminal.

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LONG DISTANCE SERVICE CATALOG

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.20 QUARTERLY PAYMENT PLAN

The Company shall offer any residential customer, sixty-two years of age or older, a plan for payment on a quarterly basis of charges for service rendered, provided that such customer's average annual billing, as projected from at least one full year's experience as a customer of Company, or based on estimates of future use in the case of a new customer, is not more than \$350.

1.21 TERMS AND CONDITIONS

1.21.1 Customer agrees to operate Company equipment and facilities in accordance with Company's instructions for use. Failure to comply will void Company's liability for interruption of service and possibly make the customer responsible for damages to equipment.

1.21.2 Customer is responsible for the cost of customer premise wiring, electrical power to use the Company's service.

1.21.3 Automatic Number Identification

A telephone corporation may provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff or catalog, to any entity (ANI recipient), only under the following terms and conditions:

- A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transactions, or for performing a service directly related to the telephone subscriber's original call or transaction.
- B. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or services previously purchased by the telephone subscriber from the ANI recipient.

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LONG DISTANCE SERVICE CATALOG

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.21 TERMS AND CONDITIONS (Cont'd)

1.21.3 Automatic Number Identification (Cont'd)

- C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- D. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any third party for any use other than those listed in Provision a., unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- E. Telephone Corporations must make reasonable effort to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.
- F. Violations of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

Violations of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings pursuant to Sections 24, 25, and 26 of the Public Service Law.

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LONG DISTANCE SERVICE CATALOG

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.22 SERVICE AND PROMOTIONAL TRIALS

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential customers to a service not previously subscribed to by the Customer. A summary of each Promotional Trial offered pursuant to this paragraph will be filed with the New York Public Service Commission for inclusion in Addendum 2 of this catalog.

1.23 SPECIAL ARRANGEMENTS

Rates for Contract Pricing Plans will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective customer for services which vary from stated arrangements. Rates quoted in response to such requests may be different for stated services than those specified herein. A summary of each Contract Pricing Plan arrangement offered pursuant to this paragraph will be filed with the New York Public Service Commission for inclusion in Addendum 1 of this catalog within 30 days after the contract is signed by both the Company and the Customer.



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LONG DISTANCE SERVICE CATALOG

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.24 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

1.24.1 General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this catalog at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R-) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

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LONG DISTANCE SERVICE CATALOG

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.24 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

1.24.2 Regulations

A. Obligation of Eligible Schools and Libraries

1. Requests for Service

- (a) Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
- (b) Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- (c) Services requested will be used for educational purposes.
- (d) Services will not be sold, resold or transferred in consideration for money or any other thing of value.

B. Obligations of the Company

- 1. The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this catalog. Those services contained in this catalog which are excluded from the discount program, in accordance with the Rules, are included in Statement 1 in this catalog.
- 2. The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).

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LONG DISTANCE SERVICE CATALOG

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SECTION 1 - GENERAL REGULATIONS (Cont'd)

1.24 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

1.24.2 Regulations (Cont'd)

B. Obligations of the Company (Cont'd)

3. In competitive bidding situations, the Company may offer flexible pricing or rates other than in this catalog, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

1.24.3 Discounted Rates for Schools and Libraries

- A. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- B. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- C. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.
- D. The discount matrix for eligible schools, libraries and consortia is included in Statement 1 in this catalog.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS

2.1 TIME PERIODS DEFINED

- 2.1 Business Day: 8:00 a.m. - 5:00 p.m. - Mon-Fri.
- 2.2 Evening: 5:00 p.m. - 11:00 p.m. - Sun-Fri; All Holidays
- 2.3 Night/Weekend: 11:00 p.m. - 8:00 a.m. - All days  
8:00 a.m. - 11:00 p.m. - Saturday  
8:00 a.m. - 5:00 p.m. - Sun; All Holidays
- 2.4 For the following products: Advantage Plus, Business Plus, Home Connections, and Frontier XL, holidays include New Year's Day\*, Martin Luther King, Jr. Day\*, President's Day\*, Memorial Day\*, Independence Day\*\*, Labor Day, Columbus Day\*, Veterans Day\*\*, Thanksgiving Day, and Christmas Day\*\*.

Note: \* Applies to Federally observed day only.

\*\* When this holiday falls on a Sunday, the Holiday Calling Rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the Holiday Calling Rate applies to calls placed on the preceding Friday.

2.5 For all other products:

Carrier Recognized Holidays

New Year's Day	Observed on January 1
Fourth of July	Observed on July 4
Labor Day	Observed on first Monday of September
Thanksgiving Day	Observed on last Thursday of November
Christmas Day	Observed on December 25

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.2 SERVICE HOURS

Rates for all service options are filed under a flexible pricing plan which establishes a range of prices, within which changes may be made upon one days notice to customers and the Public Service Commission. Current rates within specified ranges are set forth in this catalog.

Service is available 24 hours a day, seven days a week. The time periods set forth below are applicable for Carrier's service Options and are based on the time at the point of origin of the call.

2.2.1 The following time periods apply in rating Commercial Service: Business 1+ Switched Access Service, Business 800 Service, Business Dedicated Access Service, Point to Point Service and Citizens Residential Freedom Plan:

Day	Monday through Friday	8:00 am to but not including 5:00 pm
Evening	Monday through Friday	5:00 p.m. to but not including 11: 00 pm
	Sunday and Holidays	5:00 pm to but not including 11: 00 pm
Night	Monday through Friday	11:00 pm to but not including 8:00 am
		All day Saturday
	Sunday	8:00 am to but not including 5:00 pm
		11:00 pm to but not including 8:00 am
Day-Period:	Monday through Friday	8:00 a.m. to 5:00 p.m.
Non-Day Period:	Monday through Friday	5:01 p.m. to 7:59 a.m.
		All day Saturday, Sunday, and Holidays

2.2.2 The following time periods apply in rating all calls for Frontier Home Connections 1+:

DAY	Monday through Friday	7:00am - 6:59pm Excluding Carrier- recognized holidays
EVENING/NIGHT/ WEEKEND	Monday through Friday; Saturday and Sunday	7:00pm - 6:59am All Day Including Carrier- recognized holidays

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.2 SERVICE HOURS (Cont'd)

2.2.3 The following time periods apply in rating all calls for Residential Service: Usage Charges Plan 1, Usage Charges Plan 2, Usage Charges Plan 3 and Usage Charges Plan 4:

Day	Monday through Friday	8:00 am to but not including 5:00 pm
Evening	Monday through Friday	5:00 pm to but not including 11:00 pm
	Sunday and Holidays	5:00 pm to but not including 11:00 pm
Night	Monday through Friday	11:00 pm to but not including 8:00 am
	Saturday	All Day
	Sunday	8:00 am to but not including 5:00 pm
	Sunday	11:00 pm to but not including 8:00 am
Peak Period	Monday through Friday	8:00 am to 4:59 pm
Off-Peak Period	Monday through Friday	5:00 pm - 7:59 am
	Saturday, Sunday and Holidays	All Day

2.2.4 The following time periods apply in rating all calls for Cellular Service:

Peak Period:	Monday through Sunday	7:00 am up to but not including 7:00pm
Off Peak Period	Monday through Sunday	7:00 pm up to but not including 7:00 am

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.3 REGULATIONS AND COMPUTATION OF MILEAGE

2.3.1 Calls originating in one time period and terminating in another will be billed for the entire call according to rate period specific billing. That is, if a call continues into a different rate period, the appropriate rate(s) from that rate period apply to that portion(s) of the call occurring in that rate period.

2.3.2 All times refer to local time of originating point of call.

2.3.3 All calls are rated between the originating point and terminating point.

A. Originating Point

1. The originating point for dial access calls shall be the location of the local exchange company central office associated with the customer's Primary Calling Number for equal access calls placed over presubscribed or exchange lines, or the central office associated with the two digit access number dialed for non equal access calls.
2. The originating point for a direct access call shall be the locations of the local exchange central office serving the customer's premises where the call originates.

B. Terminating Point

The terminating point for all calls shall be the location of the local serving central office associated with the called number.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.3 REGULATIONS AND COMPUTATION OF MILEAGE (Cont'd)

2.3.4 Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each point and contained in AT&T FCC Tariff No. 264. To determine the airlines distance between any two cities, proceed as follows:

- A. Obtain the "V" and "H" coordinates for each city. The "V" coordinate is the first four digits in the "H" column. The "H" coordinate is the next four digits.
- B. Obtain the difference between the "V" coordinates of each of the cities. Obtain the difference between the "H" coordinates.
- C. Square each difference obtained in step ii above.
- D. Add the square of the "V" difference and the "H" difference obtained in step iii above.
- E. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- F. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

$$Mileage = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$



LONG DISTANCE SERVICE CATALOG

SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.4 DESCRIPTION OF CHARGES AND RATE COMPONENTS

For Business 1+ Switched Access Service, Business 800 Service, Business Dedicated Access Service and Point to Point Service, intrastate communication charges are based on a flat minute of use rate multiplied by the appropriate incremental billing seconds as shown below. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent.

2.4.1 Incremental Billing Seconds

SERVICE OFFERING		6&6	12&6	18&6	30&6	60&6	60&60
Business	<i>1+ Switched Access</i>					X	
LEC Billed	<i>800</i>					X	
Business	<i>1+ Switched Access</i>	X					
Direct Billed	<i>800</i>	X					
Business	<i>1+ Switched Access</i>	X					
250 Plus	<i>800</i>	X					
Dedicated Flexcall	<i>1+ Service</i>	X					
	<i>800</i>	X					

Unless specified otherwise in this Catalog, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS

2.5.1 Advantage Plus

Advantage Plus is available for outbound calling via switched access facilities. When an Advantage Plus call is established in one time-of-day rate period and ends in another, the rate in effect during each rate period is applied to the portion of the total call occurring during that rate period.

2.5.2 Business Plus

Business Plus is a specialized telecommunications service providing a uniform rating structure for calls that originate within the United States.

2.5.3 Home Connections

Home Connections is a non-distance sensitive, flat rated, outbound service. The per minute usage charges as specified in Section 3 apply to all intrastate calls which originate and terminate in the State of New York.

Rate Periods:

Rate Period 1 - 7:00 a.m. to, but not including,  
7:00 p.m. Monday through Friday  
(excluding Company-recognized holidays)

Rate Period 2 - All other times

2.5.4 Frontier XL

Frontier XL is a banded rate product carrying differing rates by rate band, length of contract term and level of services billed by the Company and the participating local exchange carrier. Customers canceling the service before the contract has expired will be required to pay a cancellation fee equal to the minimum monthly billing amount for the remaining life of the contract. All calls are subject to a minimum billing of 18 seconds, with an additional billing increment of 6 seconds. Charges will be rounded to the nearest cent on a per call basis. This plan is available to Customers of the following participating local exchange carriers with whom the Company has a carrier billing and collection agreement: Frontier Communications of Rochester, Inc.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.5 InterState 4.9

InterState 4.9 is a non-distance sensitive flat-rated, outbound service. The per minute usage charges as specified in Section 3 of this catalog apply to all intrastate calls which originate and terminate in the state of New York. The monthly recurring charge is applied at the account level when the monthly account usage charges are less than \$30.00.\*

This plan is available to customers of local exchange companies with whom the carrier has a billing and collections contract. Customer must subscribe to this product on the main billing number on the account.

\* Intrastate, interstate and international usage excluding taxes and surcharges apply towards \$30.00 minimum usage.

2.5.6 Frontier Home Connections II

Frontier Home Connections II is an outbound switched access service offered only in conjunction with Carrier's interstate Home Connections II service and is primarily for residential customers. Frontier Home Connections II customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number. Frontier Home Connections II calls are based on length of call and time of day.

The customer's total monthly use of Frontier Home Connections II service is home charged at the applicable rates per minute and hours set forth in this catalog. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Calls made to directory assistance telephone numbers are charged on a per call basis.

\*This service is grandfathered. Only customers of record as of 3/31/08 may have the service.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.7 Frontier Exact Rate II

Frontier Exact Rate II is a switched, non-distance sensitive, flat-rated long distance service which provides Customers with a single rate for all outbound (1+) calls. All calls are billed in one-minute increments with a minimum billing of one minute per call. Any fraction of a minute is rounded up to the next full minute. The applicable per minute rate is set forth in this catalog.

2.5.8 Freedom Calling Version A

Freedom Calling is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription to Frontier Communications of America, Inc. (FCA) is required to subscribe to Freedom Calling. Primary and all secondary lines must subscribe to the Freedom Calling plan offered by Frontier Communications of America, Inc. (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the Freedom Calling plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

A. Rates and Charges

Freedom Calling calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

B. Usage Charges

With the Freedom Calling option, usage is available in 300 or 600-minute domestic blocks of time (BOT). The BOT is applied at the account level. The Monthly Recurring Charge (MRC) for the 300 or 600-minute BOT for Freedom Calling can be found in the FCA's Domestic Informational Pricelist. Any usage above the allotted 300 or 600-minute blocks of time will be subject to an overage rate that can be found in the rate section of this catalog. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.8 Freedom Calling Version A (Cont'd)

B. Usage Charges (Cont'd)

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Saipan only. The 300 or 600-minute BOT do not include toll free, long distance directory assistance, or international termination of 1+ dialed calls.

If a new customer to Freedom Calling subscribes mid-billing cycle, BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears.

Interstate usage rates are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Freedom Calling may be used in conjunction with the Frontier Choices service offering in FCA's Domestic Informational Pricelist.

C. Ancillary Charges

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance, and rates can be found in the rate section of this catalog.

2.5.9 Frontier Community Choice

Frontier Community Choice (FCC) is a mileage sensitive product carrying differing rates by rate band, length of contract term, and level of services billed by the Company. FCC is offered only in conjunction with carrier's interstate FCC service, wherein customer are provided with both inbound (8XX) and outbound (1+) service. Customers canceling service before the contract has expired will be required to pay a cancellation fee equal to the minimum monthly billing amount for the remaining life of the contract.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.9 Frontier Community Choice (Cont'd)

FCC outbound (1+) calls are billed in six second increments with an eighteen second minimum per call. FCC in bound (8XX) calls are billed in six second increments with an eighteen second minimum per call. Any fraction of an increment is rounded up to the next whole increment. There is a monthly minimum usage level (MMUL) for each term plan option. The customer will be charged the difference between the gross account usage and the MMUL if the gross account is less than the MMUL.

Calls made to directory assistance telephone numbers are charged on a per call basis.

2.5.10 Frontier Link One

Frontier Link One (FLO) is a mileage sensitive product carrying differing rates by rate band, length of contract term, and level of services billed by the Company. FLO is offered only in conjunction with carrier's interstate FLO service, wherein customer are provided with both inbound (8XX) and outbound (1+) service. Customers canceling service before the contract has expired will be required to pay a cancellation fee equal to the minimum monthly billing amount for the remaining life of the contract.

FLO outbound (1+) calls are billed in six second increments with an eighteen second minimum per call. FLO inbound (8XX) calls are billed in six second increments with an eighteen second minimum per call. Any fraction of an increment is rounded up to the next whole increment. There is a monthly minimum usage level (MMUL) for each term plan option. The Customer will be charged the difference between the gross account usage and the MMUL if the gross account is less than the MMUL.

Calls made to directory assistance telephone numbers are charged on a per call basis.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.11 Frontier One

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number. An optional travel card is also available to Frontier One customers.

Frontier One service is a non-distance sensitive, flat rated 24 hours a day seven days a week service.

The customers total monthly use of Frontier One service is charged at the per minute rate set forth following. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

2.5.12 PriorityPlan

PriorityPlan is a long distance switched and dedicated service which provides customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage.

PriorityPlan switched and dedicated calls are non-distance sensitive, usage based, and flat rated.

The applicable per minute rates are set forth in this catalog, and are based on the PriorityPlan service plan selected. PriorityPlan switched inbound and outbound calls are billed in six second increments with a thirty second minimum for each call. PriorityPlan dedicated inbound and outbound calls are billed in six second increments with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

PriorityPlan customers may subscribe to either a one year or two year term plan. A per minute base rate set forth in this catalog, is applicable to both the switched and dedicated service plans. There are Minimum Monthly Usage Levels (MMUL) required for each (switched, dedicated) term plan option. Beginning with the customer's second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUL if the gross usage is less than the MMUL. The MMUL and applicable discounted per minute rates are set forth in this catalog.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.12 PriorityPlan (Cont'd)

PriorityPlan switched and dedicated term plans will automatically renew for successive twelve month periods unless the customer notifies the Carrier in writing of their intention to terminate the agreement at the completion of their current term. The Carrier will notify the customer at least 60 days prior to the end of their current term that the end of the term is approaching. PriorityPlan customers electing to continue to receive PriorityPlan service without renewing their current term will automatically revert to the respective switched or dedicated non discounted current base rate. A monthly termination fee, equal to the MMUL of the term plan that the PriorityPlan customer is subscribing to, will be assessed per month for each of the remaining months in the current term after a PriorityPlan customer terminates service prior to the completion of the full term commitment.

2.5.13 Frontier Hometown Saver

Frontier Hometown Saver is a non-distance sensitive, flat-rated, outbound switched access service with lower rates on Sunday and certain Holidays. Frontier Hometown Saver customers may originate intraLATA calls by dialing 1 plus the area code and the desired telephone number.

Frontier Hometown Saver calls are non-distance sensitive and flat-rated.

The Customer's total monthly use of Frontier Hometown Saver service is charged at the per minute rate and times set forth following. Frontier Hometown Saver calls are billed in one minute increments, with one minute minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.



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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.14 Signature Plus

Signature Plus is a long distance service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched usage.

Signature Plus switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

Customers may subscribe to Signature Plus switched service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Signature Plus is charged at the applicable per minute rates set forth in this catalog. Signature Plus switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Subscribers to Signature Plus Month-to-Month service may be eligible to receive a discount off the switched base rate. Applicable discounts are based on total monthly (domestic) usage for the respective switched service. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in this catalog. Subscribers to Signature Plus Term Plan services will receive a percent discount off the switched Term Plan base rate, based on the Term Plan selected. The Minimum Monthly Usage Commitment (MMUC) and applicable discounts are specified in this catalog.

Customers may subscribe to Signature Plus Dedicated service on either a one, two or, three year Term Plan. The Customer's total monthly usage of Signature Plus service is charged at the applicable per minute rates set forth in this catalog. Signature Plus Dedicated inbound (8XX) and outbound (1+) service is billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. There is a Monthly Minimum Usage Charge (MMUC) associated with the Signature Plus Dedicated Plans. Applicable discounts are based on total monthly (domestic) usage for the respective dedicated service. All discount credits will be applied against the customer's interstate usage.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.14 Signature Plus (Cont'd)

Applicable discounts are set forth in this catalog. Subscribers to Signature Plus Term Plan services will receive a percent discount off the switched Term Plan base rate, based on the Term Plan and MMUC commitment level. The MMUC and applicable percent discounts are specified in this catalog.

Signature Plus switched Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

Signature Plus Dedicated Term Plan will not automatically renew. At the end of the term plan, Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective dedicated current effective base rate.

A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the Term Plan the Signature Plus Customer is subscribing to, will be assessed for each of the remaining months in the current term when a Signature Plus Customer terminates service prior to the completion of the then current term.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.15 Frontier Advantage

Frontier Advantage is a long distance switched service which provides customers with single per minute rates for both inbound (8XX) and outbound (1+) usage. Frontier Advantage calls are distance sensitive, twenty-four (24) hours a day, seven days a week (including Carrier recognized holidays).

The per minute rates applicable to all Frontier Advantage 1+ and 8XX calls apply only to Subscribers who are also Customers of a Local Service Provider with whom the Carrier has an appropriate billing and collection agreement.

The applicable per minute rates are set forth in this catalog, and are based on the Frontier Advantage service plan selected. Frontier Advantage inbound and outbound calls are billed in six second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to Frontier Advantage service on a Month-to-Month basis. The per-minute rate applicable to the Month-to-Month commitment plan is set forth in this catalog. A Monthly Usage Guarantee will be associated with each service plan offered. The per minute rates and Monthly Usage Guarantee levels are set forth in this catalog.

2.5.16 Frontier Flex 800\*

Frontier Flex 800 (FF800) is a two-way switched access service completing calls to a carrier-assigned toll-free telephone number. Inbound calls are originated by dialing a toll-free number which terminates at a FF800 customer line, provided a valid Personal Identification Routing Number (PIRN) is entered by the call originator. Outbound calls may be originated by dialing a toll-free number and entering a Customer-specific PIRN to receive dial tone, permitting the call originator to place a 1+ outbound call. The FF800 customer may request any combination of four digit PIRNS for their inbound FF800 service. Only one dial tone PIRN is allowed per FF800 customer. The dial tone PIRN cannot have more than two repeating digits and cannot have more than two sequential digits. The dial tone PIRN cannot match the last four digits of the customer's toll-free number.

Frontier Flex 800 Service is a flat rated, non-distance sensitive, usage-based switched service, available twenty-four hours per day, seven days a week.

\*This service is grandfathered. Only customers of record as of 3/31/08 may have the service.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.17 Frontier Simple 7

Frontier Simple 7 (FS7) is a two-way, non-distance sensitive, flat rated long distance product designed for business customers.

FS7 provides a single rate for outbound (1+) calls and a single rate for inbound (8xx) calls regardless of time of day. There is a monthly minimum usage guarantee on this product.

FS7 calls are billed in six second increments with a minimum billing increment of thirty seconds. Any fraction of an increment is rounded up to the net whole increment.

Calls made to directory assistance are charged on a per call basis.

2.5.18 EZ Plan

EZ Plan is a long distance switched service which provides customers with single per minute rates for both their inbound (8XX) and outbound usage. EZ Plan calls are non-distance sensitive, flat rated, twenty four (24) hours a day, seven days a week (including Carrier recognized holidays).

The applicable per minute rates are set forth in this catalog, and are based on the EZ Plan service plan selected. EZ Plan inbound (8XX) and outbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to EZ Plan service on a Month-to-Month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. The per minute rate applicable to the Month-To-Month, fifteen (15) and, thirty (30) month term commitment plans are set forth in this catalog. A Minimum Monthly Usage Commitment (MMUC) will be associated with each service plan offered. The per minute rate, and Minimum Monthly Usage Commitment levels are set forth in this catalog.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.18 EZ Plan (Cont'd)

EZ Plan fifteen (15) and thirty (30) month term plans will automatically renew for successive periods of fifteen (15) months unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the current month-to-month rate. A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the term plan the EZ Plan Customer is subscribing to, will be assessed for each of the remaining months in the current month term after a EZ Plan Customer terminates service prior to the completion of the then current term service.

EZ Plan Customers subscribing to Frontier's Multipoint 8XX service will be assessed the per minute rates set forth in this catalog. All Multipoint 8XX calls will be billed in six second increments, with a eighteen second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

As all EZ Plan calls will be billed via the local exchange carrier's monthly invoice, EZ Plan will only be available in those areas where an appropriate billing and collection agreement exists between the Carrier and the local exchange carrier.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.19 EZ Plan II

EZ Plan II is a long distance switched service which provides customers with single per minute rates for both their inbound (8XX) and outbound (1+) access usage.

EZ Plan II inbound and outbound calls are non-distance sensitive, usage based, and flat rated.

The applicable per minute rates are set forth in this catalog, and vary based on the EZ Plan II service plan selected. EZ Plan II inbound and outbound calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to EZ Plan II service on a month-to-month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. A Minimum Monthly Usage Level (MMUL) is required with each service plan offered. Beginning with the customer's second invoice, and for the remaining months of any service plan, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. The MMUL and applicable per minute rates are set forth in this catalog.

EZ Plan II fifteen (15) and thirty (30) month term plans will automatically renew for successive fifteen (15) month periods unless the customer notifies the Carrier in writing of their intention to terminate the agreement at the completion of their current term plan. The Carrier will notify the customer at least 60 days prior to the end of their current term plan that the end of the term is approaching. Customers electing to continue to receive EZ Plan II service without renewing their current term will automatically revert to the current month-to-month rate. A monthly termination fee, equal to the MMUL of the term plan that the EZ Plan II customer is subscribing to, will be assessed for each month of the remaining months in the term commitment when an EZ Plan II customer terminates service prior to the completion of the full term of service.



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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.21 Commercial Service (Cont'd)

C. Business Dedicated Access Service (Cont'd)

Business Dedicated Access Service may be obtained on a fixed term basis with a minimum one (1) year commitment, and an obligation of greater than thirty thousand (30,000) minutes of usage per month. If usage is less than the minimum requirement, the Customer will be charged a penalty equal to the shortage of minutes of usage multiplied by the rate per minute. If the Customer terminates service prior to the expiration of the term, the Customer will be liable for any installation charges that were initially waived. The Customer must give written notice to the Company to disconnect the service forty-five (45) days prior to the end of the term.

D. Point To Point Service

Point To Point Service may be obtained on a fixed term basis for a period of one (1), two (2), three (3), four (4), or five (5) years. A specified discount corresponding to the length of the term commitment that will apply for the life of the plan, will be applied to the Inter-Office Channel (IOC) portion of the charges.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Point to Point Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring IOC charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the IOC charge for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if:

1. a revision in the catalog results in a higher IOC rate for the Customer and the Customer provides written notice to discontinue the plan within forty-five (45) days of notification of such increase; or
2. the Customer replaces the existing arrangement with a new arrangement which expires on or after the expiration date of the existing plan.

E. Move Charge

A move charge will apply to Private Line Services when the physical location of the dedicated circuit or a central office location is changed at the Customer's request. A move of this type will be considered a disconnection of service at one location and a reinstallation of the same service at the new location. The Customer will be responsible for the entire reinstallation charge. This type of move will not constitute a break in the original term agreement.



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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.21 Commercial Service (Cont'd)

F. Allowance For Interruption Of Service

A credit allowance will be given when a Private Line Service is interrupted for more than two hours. The credit will equal one half (1/2) day, or one sixtieth (1/60) of the monthly billing charge, for every outage less than four (4) hours. The credit will equal one day, or one thirtieth (1/30) of the monthly billing charge for each twenty four (24) hour period, or fraction thereof, of an outage lasting more than four (4) hours. An interruption period begins when the Customer alerts the Company of the interruption and releases the circuit for testing and repair. An interruption period ends when the circuit is returned to the Customer in operating condition.

No credit allowances will be made for:

1. interruptions due to negligence or willful misconduct by the Customer;
2. interruptions due to failure of power, equipment, systems or connections not provided by the Company;
3. interruptions due to failure of access outside the Company's serving area; or
4. interruptions beyond the control of the Company.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.22 Residential Service

Residential Service is a switched access long distance communications service targeted to residential users. Residential Service gives residential customers the capability to originate and terminate IntraLATA and Intrastate calls within the state of New York. A customer may presubscribe to the Company's service to originate calls on a direct dialed basis, or may access the Company's switched network on an ad hoc basis by dialing the Company's Carrier Identification Code. Residential Service includes Outbound, 800, and Travel Card services.

Residential use is defined as an individual or individuals whose main use and purpose for long distance calling is of a personal nature. Both IntraLATA and InterLATA calling is provided. Usage is billed in one minute increments. Features available with Residential Service include the following:

1. both domestic and international direct dial calling.
2. instant credit for wrong numbers.
3. Citizens Residential Freedom Plans

Freedom Plan is a long distance plan that offers the Residential Customer a simplified rates structure for long distance calls placed through 1+ Switched Access Service. Freedom Plan is designed as a set of jurisdictionally integrated calling plans. A customer may order the Red, White, or Blue Freedom Plan only in conjunction with the corresponding Red, White, or Blue Freedom Plan offered by the Company for interstate calling. The interstate portion of the Freedom Plan is subject to regulation by the Federal Communications Commission. The interstate portion of the Freedom plan may include a monthly recurring charge. In general, higher monthly recurring charges are associated with lower per minute charges. Freedom Plan does not require volume or term commitments.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.23 Frontier VIP

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability.

A. Rate Structure

Frontier VIP switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

B. Usage Charges

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in this catalog. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

Subscribers to VIP Standard and VIP Plus term plan service will be eligible to receive discounts on domestic 1+ and domestic Toll-Free calls. Applicable discounts are based on total monthly (domestic) usage for the respective service. VIP Standard total usage does not include the local services of affiliated ILECs with a billing and collection agreement with the Carrier, while VIP Plus total usage does include these local services. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in this catalog. Subscribers to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in this catalog.

Applicable discounts are set forth in this catalog. Subscribers to a VIP Term Plan services will receive a percent discount off the Term Plan base rate, based on the Term Plan and Volume Discount Levels. The Volume Discounts Levels and applicable percent discounts are specified in this catalog.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.23 Frontier VIP (Cont'd)

B. Usage Charges (Cont'd)

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

C. Ancillary Services

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.24 Frontier FlexMinutes \*

Frontier FlexMinutes is a non-distance sensitive product that includes any combination of 300 or 500 free intrastate and interstate minutes, direct dial 1+ outbound service and FLEX 800 PIN based toll free. This plan is available to customers of local exchange companies with whom the carrier has a billing and collections contract. Customer must subscribe to this product on the main billing number on the account. Free usage allowance of minutes is determined by Customer's choice of Frontier FlexMinutes plan from Frontier Communications of America, Inc.'s Domestic Price List.

The monthly recurring charge is applied at the account level, and can be found in Frontier Communications of America, Inc.'s Domestic Price List. International rates for this product are found in the Frontier Flex Minutes International Schedule in the International Pricelist. Rates for Frontier Flex Minutes can be found under Rates and Charges in this catalog.

Frontier FlexMinutes includes the attributes of the Frontier Communications of America product FLEX800, and the rates, terms and conditions for FLEX800 found in this catalog. Frontier FlexMinutes exceptions to the standard FLEX8000 product are: one toll free number is included at no charge (with additional toll free numbers charged at the standard FLEX800 rate), and FLEX800 domestic calls are charged the standard FLEX800 rates when they occur outside the free usage allowance of minutes, specified by the corresponding Frontier Flex Minutes plan chosen from Frontier Communications of America, Inc.'s Domestic Price List.

The Customer invoice call detail will only be supplied for all toll charges if the customer exceeds the free usage allowance as determined by the plan chosen. If the total monthly usage is less than the allowance, then all the call detail will be suppressed on the invoice. For a one-time inquiry the call center consultant can provide the customer with a screen print to supply call detail. If the customer requests that all call detail information be provided on a monthly basis regardless if they were under or over the customer selected block of free minutes allowance, then this service will be available at no additional charge. Balances of unused minutes will not be carried over from one billing cycle to another billing cycle, and will be forfeited.

A. Ancillary Charges

Calls made to directory assistance telephone numbers are charged on a per call basis.

\* The inclusion of the FLEX800 PIN based toll free product offering, in conjunction with Frontier FlexMinutes, will be grandfathered for existing customers effective January 15, 2005

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.25 Other Services

The Company offers additional services for business and residential customers. These service options may be ordered in conjunction with the customer's business or residential service, or on a stand alone basis. A customer may presubscribe to the Company's service to originate calls on a direct dialed basis, or may access the Company's switched network on an ad hoc basis by dialing the Company's Carrier Identification Code. Additional services available are defined below:

Service Options:

- Cellular Service
- Dedicated Service
- Operator Services

A. Cellular Service

Cellular Service is available to customers and provided as a consolidated billing option. The Cellular Service option enables customers to receive one bill from the company for both their long distance and cellular calls. The company is the single point of contact for all service and billing related issues.

Cellular Service is flat rated with two time periods, Peak and Off-Peak.

Features include:

- A. Call waiting
- B. Call forwarding
- C. No answer transfer
- D. Three way calling

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.25 Other Services (Cont'd)

B. Dedicated Flexcall

Dedicated Flexcall is a switched long distance service that requires the customer to access the Company's network via dedicated access facilities. These facilities can be digital or analog. Dedicated Flexcall is targeted to large volume users who can take advantage of dedicated access. Service is offered and can be configured for outbound only, 800 inbound only, or a combination of both.

Features:

Dedicated Flexcall is available with the same features as provided with FLEXCALL in Section II and with 800 Service as defined in preceding paragraph 1 of this Section. Service is billed in six second increments.

C. Special Pricing Arrangements

The Company may provide special pricing and discounts. Special pricing and discounts are on an individual case basis and will be filed as part of this catalog.

D. Partnership Marketing Program

This service is a contract service option for third parties who contract with the Company to sell domestic outbound service.

E. Operator Services

Operator Services allow subscribers to place specified types of subscriber -dialed and operator- assisted calls via local telephone access lines, Equal Access lines presubscribed to the Carrier, or via dedicated facilities.

An appropriate surcharge will be assessed on a per call basis. For calls made using a telephone company card or a commercial credit card, acceptance of the card will be dependent upon the Carrier's ability to verify the card as valid. Only those cards accepted by the Carrier may be used for Operator Services.

F. 800 Service

The 800 services offered are switched access toll services that enable stations to call the Subscriber toll free. Calls are billed in initial increments of one minute or 30 seconds, depending on the plan, and 6 second increments thereafter.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.25 Other Services (Cont'd)

G. Residence and business customers of Frontier Communications of America, Inc. in equal access exchanges will have the Primary Interexchange Carrier (PIC) charge of \$10.00 waived on their initial subscription.

H. Special or Promotional Offerings

From time to time, the Carrier may provide certain special or promotional offerings to introduce a current or potential subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges. The Company will notify the Commission of the specific terms and conditions of such offerings on one day's notice.

2.5.26 Frontier Choices Unlimited

Frontier Choices Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Choices. This product is only available in conjunction with the Frontier Choices Unlimited plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Choices product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Choices Unlimited option.

A. Rates and Charges

Frontier Choices Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

**Monday - Friday**

**N= Night** 12:00 AM - 7:59 AM  
**D= Day** 8:00 AM - 4:59 PM  
**E= Evening** 5:00 PM - 11:59 PM

**Saturday & Sunday**

**N= Night** 12:00 AM Saturday  
through 11:59 PM on  
Sunday



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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.26 Frontier Choices Unlimited (Cont'd)

B. Usage Charges

With the Frontier Choices Unlimited option, unlimited usage is available only on the main billing number on the account. All calls are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Choices Unlimited long distance provides unlimited minutes of direct dialed 1+ domestic calling for residential voice service only. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Saipan. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Choices Unlimited service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Choices Unlimited service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, tele-commuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Choices Unlimited service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. If it is determined that the usage on the Frontier Choices Unlimited service is not consistent with residential voice applications or is otherwise prohibited as specified in this catalog (such as long distance dial-up Internet calls), Frontier may either immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier Choices Unlimited is billed in advance and can be found in Frontier Communications of America, Inc.'s Domestic Pricelist. If a new customer to Frontier Choices Unlimited enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited plan option will automatically be removed from the main line and thus the customer's account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.26 Frontier Choices Unlimited (Cont'd)

B. Usage Charges (Cont'd)

Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. The additional phone lines will not have the 30-free minutes applied since the Frontier Choice Unlimited long distance plan is not an eligible plan for the 30-free minutes. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

If a customer selects the Frontier Choices Tier III product offering from the associated LEC, pre-subscription to FCA Unlimited is required for the main billing number and the additional line(s).

8xx inbound products may be used in conjunction with Frontier Choices Unlimited, where available.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.26 Frontier Choices Unlimited (Cont'd)

B. Usage Charges (Cont'd)

Interstate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

C. Ancillary charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.27 Frontier Destinations

Frontier Destinations State to State and Frontier Destinations Instate are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched usage. Destinations State to State and Destinations Instate are offered dependant upon the availability of Carrier capability. This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the respective Frontier Destinations plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. If a customer selects this service, all lines pre-subscribed to Frontier Communications of America, Inc. are to be on this account level plan.

A. Rate Structure

Destinations State to State and Destinations Instate switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

B. Usage Charges

Customers may subscribe to Destinations State to State or Destinations Instate switched service on either a Month-to-Month, one or two year Term Plan. The Customer's total monthly usage is charged at the applicable intrastate per minute rates set forth following. Frontier Destinations State to State and Frontier Destinations Instate switched inbound (8XX) and outbound service is billed in six-second increments, with a thirty-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up to the nearest whole cent.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.27 Frontier Destinations (Cont'd)

B. Usage Charges (Cont'd)

Frontier Destinations State to State and Destinations Instate Term Plans will automatically renew for successive twelve (12) month periods, and will continue to renew for additional one year periods at the then current rates in effect for a one or two year term unless the Customer notifies the Carrier in writing 60 days before the end of their current term of their intention to terminate the agreement at the completion of the term. During the term, rates may be changed for the plan with 30 days notice. If the rate is an increase, customers will have 30 days from the date notified to make a change or cancel their long distance contract without penalty.

A customer may change between any currently available Frontier term plan without penalty if the term commitment for the new plan is equal or longer than the remaining term commitment of the old plan

A termination fee, equal to the Number of accounts cancelled multiplied by the number of months remaining on the contract multiplied by \$50.00, will be assessed when a Destinations State to State and Destinations Instate Customer terminates service prior to the completion of the then current term.

C. Ancillary Services

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.28 FrontierWorks Business Connections LD Bundle, Version B

FrontierWorks Business Connections LD Bundle is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks Business Connections LD Bundle offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Business Connections Product Suite offered by that associated LEC. This product is only available in conjunction with the FrontierWorks Business Connections LD Bundle plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. A list of FCA associated LECs can be found in Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for *FrontierWorks Business Connections LD Bundle* in conjunction with the *FrontierWorks Business Connections Product Suite* can be found in the local exchange Tariff/catalog of FCA's associated LEC.

A. Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

<b>Monday – Friday</b>		<b>Saturday &amp; Sunday</b>
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

B. Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this catalog.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.28 FrontierWorks Business Connections LD Bundle, Version B (Cont'd)

B. Usage Charges (Cont'd)

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with *FrontierWorks Business Connections LD Bundle*, in increments of 300, 600, and 900 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the *FrontierWorks Business Connections LD Bundle* plan from FCA's interstate Domestic Price List. Customers who select the Premier and Versaline Plus package from the *FrontierWorks Business Connections Product Suite* must select at least a 300 minute BOT to participate in this long distance product. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this catalog. Overage rates may vary depending upon which BOT is selected. Minutes of use will be allocated to the free minutes and blocks of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to in this plan.

If a new customer to *FrontierWorks Business Connections LD Bundle* signs up mid-billing cycle, free minutes and the BOT minutes will be prorated, based upon number of days of that billing cycle. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: (8XX) toll free inbound, long distance Directory Assistance and 900 calls

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.28 FrontierWorks Business Connections LD Bundle, Version B (Cont'd)

B. Usage Charges (Cont'd)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the *FrontierWorks Business Connections Product Suite* of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by *FrontierWorks Business Connections LD Bundle*. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product.

Interstate rates for usage in excess of the 100 free minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc. Unused free Minutes and BOT minutes cannot be carried over to another billing cycle. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the respective overage rate for that bundle.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

C. FrontierWorks Business Connections LD Toll Free

Customers enrolled in the FrontierWorks Business Connections bundle can select an optional (8XX) toll free service. Assignment of phone number(s) is at the sole discretion of Frontier Communications of America, Inc. This optional product is only available in conjunction with the *FrontierWorks Business Connections LD Toll Free plan* from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Intrastate (8XX) Usage will be assessed a rate per minute, with rates varying depending upon which BOT the customer is subscribed to at time the call was placed. Intrastate (8XX) Usage will not be applied to the 100 free minutes or the optional block of time minutes.

All Intrastate (8XX) calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.



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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.29 FrontierWorks Business Connections LD Bundle, Version A

Same rates, terms and conditions as Version B of this plan, with the following exceptions:

- A. Auxiliary lines that are not part of the FrontierWorks Business connections LD Bundle will not be allowed to have a Carrier other than FCA, and those lines will be rated at the overage rate of the highest subscribed to calling plan.
- B. Minutes of use will be allocated to the free minutes and blocks of time allotments in chronological order by date and time.

2.5.30 Frontier Small Business Advantage LD Bundle, Version B

Frontier Small Business Advantage LD is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service and optional (8XX) toll free inbound service. This product is only available in conjunction with the Frontier Small Business Advantage LD plan from Frontier Communications of America, Inc.'s (FCA) interstate Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the Frontier Small Business Advantage product offered by that associated LEC. A list of FCA associated LECs can be found in FCA's interstate Domestic Price List. Pre-subscription of all lines within the LEC product offering is required to subscribe to Frontier Small Business Advantage LD offered by FCA.

Customers that select this long distance product commit to a two-year term plan and are subject to rules and regulations of early termination liability in conjunction with the Frontier Small Business Advantage product. Early termination liability rules and regulations can be found in the local exchange tariff/catalog of FCA's associated LEC. If any line that is pre-subscribed to this product has pre-subscription removed at the request of customer prior to expiration of the term commitment, the customer has cancelled service and early termination penalties as defined in the local exchange tariff/catalog of FCA's associated LEC will apply. At conclusion of satisfied contract, unless otherwise changed or modified, contract will auto-renew for an additional term length equal to the original contract term period.

Customers enrolled in the Frontier Small Business Advantage LD can select an optional (8XX) inbound toll free service. Assignment of phone number(s) is at the sole discretion of FCA. This optional product is only available in conjunction with the Frontier Small Business Advantage LD *Toll Free option* from FCA's interstate Domestic Price List.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.30 Frontier Small Business Advantage LD Bundle, Version B (Cont'd)

A. Rate Structure

Frontier Small Business Advantage LD switched calls are non-distance sensitive, flat-rated, with the following rating periods:

<b>Monday – Friday</b>		<b>Saturday &amp; Sunday</b>
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

B. Usage Charges

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Small Business Advantage LD, in monthly increments of 200, 400, and 600 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. If the optional (800) toll free service is selected, those minutes will be included in the BOT minutes, and the MRC for the optional (800) toll free service is applied on a per number basis. The MRCs for the BOT and the optional toll free service can be found in the Frontier Small Business Advantage LD plan from FCA's interstate Domestic Price List. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this catalog. Overage rates may vary depending upon which BOT is selected.

If a new customer to Frontier Small Business Advantage LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, and 900 calls.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.30 Frontier Small Business Advantage LD Bundle, Version B (Cont'd)

B. Usage Charges (Cont'd)

In the event a customer has multiple lines on their account, additional lines that are part of the Frontier Small Business Advantage LD Bundle will not be allowed to have a Carrier other than FCA, and those lines will have the usage applied towards the BOT minutes and will be rated at the applicable overage rate per minute.

Interstate rates for usage outside the BOT minutes are found in the Domestic Price List of FCA. International rates for this product are found in the International Product Guide of FCA.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

2.5.31 Frontier Small Business Advantage LD Bundle, Version A

Same rates, terms and conditions as Version B of this plan, with the following exception:

- Minutes of use will be allocated to the blocks of time allotments in chronological order by date and time when there are multiple lines enrolled in this product offering.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.32 Frontier Digital Phone Silver\*+

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Choices. This product is only available in conjunction with the Frontier Digital Phone Silver plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Unlimited State local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Silver option.

A. Rates and Charges

Frontier Digital Phone Silver calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

B. Usage Charges

With the Frontier Digital Phone Silver option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Silver long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

\*The service offering is limited to all existing subscribers at their existing locations.

+The bundle was previously called Frontier UnlimitedNY.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.32 Frontier Digital Phone Silver\*+ (Cont'd)

B. Usage Charges (Cont'd)

The Frontier Digital Phone Silver service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Silver service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, tele-commuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Silver service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. If it is determined that the usage on the Frontier Digital Phone Silver service is not consistent with residential voice applications or is otherwise prohibited as specified in this catalog (such as long distance dial-up Internet calls), Frontier may either immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Silver plan option will automatically be removed from the main line and thus the customer's account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State, where available.

C. Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver is billed in advance and can be found in the rate section of this catalog. If a new customer to Frontier Digital Phone Silver enrolls mid-billing cycle, the MRC will be prorated. Customers who subscribe to this plan from and commit to a one-year term commitment, will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one-year period, a termination fee of up to \$200.000 applies.

\*The service offering is limited to all existing subscribers at their existing locations.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.33 Frontier Digital Phone Service\*

Frontier Digital Phone Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Choices. This product is only available in conjunction with the Frontier Digital Phone Service plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

A. Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday.
N= Night	12:00 AM - 7:59AM	

B. Usage Charges

With the Frontier Digital Phone Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services. Frontier Digital Phone Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns.

\*This service offering limited to existing subscribers at their existing locations.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.33 Frontier Digital Phone Service\* (Cont'd)

B. Usage Charges (Cont'd)

Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance and can be found in FCA's Interstate Domestic Price List. If a new customer to Frontier Digital Phone Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customer's account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available.

\*This service offering limited to existing subscribers at their existing locations.

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LONG DISTANCE SERVICE CATALOG  
SECTION II - SERVICE DESCRIPTIONS (Cont'd)

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2.5 SERVICE OPTIONS (Cont'd)

2.5.34 Frontier Business Metro

Frontier Business Metro is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required. The customer must subscribe to the Frontier Business Metro local service product offered by the associated LEC and must be the main billing number on the account in order to be eligible for the Frontier Business Metro.

A. Rate and Changes

Frontier Business Metro calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday	Saturday & Sunday
E=Evening 12:00AM -7:59AM	N=Night 12:00AM Sat-11:59 on Sunday
D=Day 8:00AM- 4:59PM	
Evening 5:00PM -11:59PM	

B. Usage Charges

Charges for direct dialed outgoing voice minutes of use are covered under the monthly recurring charge ('MRC') with the Frontier Business Metro Plan. Usage including, but not limited to, International calling, Directory Assistance Service, Operator Services, Collect or Person to Person calls, 900, 976, 700 calls, calls to access information services, and internet usage fees and surcharges are not included as part of the MRC and will be charged separately. The Plan may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application.

This service may not be used for autodialing, long distance Internet or Intranet access (including access to corporate LANs), call center and certain switching applications. The Unlimited Rate Plan is not available with PBX trunks, ground start lines or trunks, ISDN services, Centrex Service, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, Frontier may immediately suspend, restrict, cancel or terminate the service.

The Company reserves the right, in its sole discretion, to (1) cancel service for violation of these terms and conditions of service at any time and/or (2) bill and adjust from the initial abuse, all calls at a per minute rate. By selecting the Plan, Customer agrees to use the service in accordance with these term and conditions and to indemnify and hold Frontier, its parent, subsidiaries and affiliates, harmless from any claims resulting from use or misuse of its products and services.



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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.34 Frontier Business Metro (Cont'd)

B Usage Charges continued

The Terms and Conditions may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

Customer account usage and calling patterns may be reviewed periodically at the discretion of the Company. Depending on the evaluation results, Customers whose use constitutes, in the Company's sole discretion, violation of this policy will be notified in writing that their Frontier Business Unlimited Plan may be terminated and/or Frontier may adjust the charges to a higher priced per minute usage plan as a result of prohibited use/abuse. Frontier reserves the right, in the event of prohibited use, abuse, or fraud, to terminate service immediately without notice or exigent circumstances.

If a new customer to Frontier Business Metro signs up mid-billing cycle, the MRC will be prorated. Usage will be billed in arrears.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line, the Frontier Unlimited Bundle will automatically be removed from the line and thus the customer's account.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.35 FRONTIER Digital Phone UNLIMITED STATE\*

Frontier Unlimited State is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Unlimited State local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Unlimited State option.

A Rates and Charges

Frontier Digital Phone Unlimited State calls are non-distance sensitive, flat-rated with the following rating periods:

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM -7:59AM	N=Night 12:00AM Sat-11:59 on Sunday
D=Day	8:00AM- 4:59PM	
Evening	5:00PM -11:59PM	

B Usage Charges

With the Frontier Digital Phone Unlimited State option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Unlimited State service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Unlimited State service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Unlimited State service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan.

\*This service offering limited to existing subscribers at their existing locations.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.35 FRONTIER Digital Phone UNLIMITED STATE\* (Cont'd)

B. Usage Charges (Cont'd)

If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls),

Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State plan option will automatically be removed from the main line and thus the customer's account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State, where available.

C Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Unlimited State is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one-year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one-year period, a termination fee of \$200.00 applies

\*This service offering limited to existing subscribers at their existing locations.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.36 Frontier Digital Phone Service

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

A Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM -7:59AM	N=Night 12:00AM Sat-11:59 on Sunday
D=Day	8:00AM- 4:59PM	
Evening	5:00PM -11:59PM	

B Usage Charges

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.36 Frontier Digital Phone Service (Cont'd)

B Usage Charges (Cont'd)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customer's account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.37 Frontier Digital Phone Essentials

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

A Usage Charges

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The monthly MRC is found in the Frontier Communication of America Domestic Price List. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this catalog. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

2.5.38 Business Cents

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole Increment.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.39 Residential Simple Rate Plan

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan.

Usage Charges

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

2.5.40 Frontier Basic Long Distance Service

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.41 FrontierWorks LD

FrontierWorks LD is a non-distance sensitive product that includes direct dial 1+ outbound service and (8XX) toll free inbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks LD offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract and is enrolled in the FrontierWorks LD product offered by that associated LEC. This product is only available in conjunction with the FrontierWorks LD plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for FrontierWorks LD in conjunction with the FrontierWorks LD product can be found in the local exchange tariff of FCA's associated LEC.

A. Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

<b>Monday - Friday</b>		<b>Saturday &amp; Sunday</b>	
<b>N= Night</b>	12:00 AM - 7:59 AM	<b>N= Night</b>	12:00 AM Saturday
<b>D= Day</b>	8:00 AM - 4:59 PM		through 11:59 PM on
<b>E= Evening</b>	5:00 PM - 11:59 PM		Sunday

B. Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ and (8XX) toll free interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in this tariff.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks LD, in monthly increments of 250, 500, and 1000 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in Frontier Communications of America, Inc.'s Domestic Pricelist. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in this tariff. Overage rates may vary depending upon which BOT is selected. If a new customer to FrontierWorks LD signs up mid-billing cycle, free minutes, the BOT MRC and the BOT minutes will be prorated. If moving between BOTs, minutes and MRCs will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears and MRCs will be billed in advance. Excluded from the BOT minutes are: long distance Directory Assistance, and 900 calls.



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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.41 FrontierWorks LD (Cont'd)

B. Usage Charges (Cont'd)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the FrontierWorks product of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by FrontierWorks LD. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product. If the associated LEC is Frontier Telephone of Rochester, the overage rate corresponding to the highest BOT chosen will be used for non-pre-subscribed auxiliary lines due to equipment limitations. For all other associated LECs, a FCA commercial product may be selected for auxiliary lines.

Interstate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

C. Ancillary charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.42 OneVoice Nationwide

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

A. Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

B. Monthly Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in Frontier Communications of America Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.43 OneVoice 100

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited Pre-subscription of the primary line to Frontier Communications of America, Inc. is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Communications of America Domestic Price List.

A. Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time. The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in Section III. These calls will be billed in full minute increments.

2.5.44 Frontier Long Distance Business Plan

Frontier Long Distance Business Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1+ business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the interstate domestic price list.

(N)  
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(N)

LONG DISTANCE SERVICE CATALOG

SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.45 Frontier Commercial Voice Unlimited

A. General

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

Frontier Commercial Voice Unlimited calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM-7:59AM	N=Night
D=Day	8:00AM-4:59PM	12:00AM Sat-11:59 on Sunday
Evening	5:00PM-11:59PM	

B. Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments. Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

C. Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in Frontier Communications of America Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.46 Frontier Residential Unlimited Voice Service

A. General

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service or Frontier Unlimited Voice and Feature Bundle in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option.

(C)  
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B. Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

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LONG DISTANCE SERVICE CATALOG

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SECTION II - SERVICE DESCRIPTIONS (Cont'd)

2.5 SERVICE OPTIONS (Cont'd)

2.5.46 Frontier Residential Unlimited Voice Service (Cont'd)

B. Usage Charges (Cont'd)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

C. Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES

This catalog contains minimum and maximum rates pursuant to the New York State Public Service Commission's flexible pricing plan. Rates and service changes may be effective on one days, notice to affected customers and to the Commission. Customers will have until the conclusion of the billing cycle for which the change in rate was effective to terminate service or decline to accept service at the new rate. If the customer so terminates service, recurring rate elements will be billed at the old rate for the remainder of the billing cycle in which the change is made. If the customer does not terminate service, rates for non-recurring elements will change as of the date specified by the Carrier. In all cases, all other rate elements, including usage and non-recurring charges, will change as of the date specified by the Carrier. Acceptance of service beyond the billing cycle in which the change occurred shall be deemed full acceptance by the customer of the new rate.

3.1 SUBSCRIPTION CUSTOMER RECURRING CHARGES AND MINIMUM BILLS

3.1.1 Business Customers

- A. Billing cycle minimum usage charges (intrastate and interstate calls combined):

Rate or Charge  
\$0

- B. Billing Cycle recurring service charge:

Rate or Charge  
\$0

3.1.2 Residential Customers

- A. Minimum billing cycle usage charge (intrastate and interstate calls combined):

Rate or Charge  
\$0

- B. Billing cycle recurring service charge:

Rate or Charge  
\$0

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES

3.2.1 Advantage Plus

Per Minute Usage Charges are based on airline mileage as calculated using the formula in this catalog. All calls are rounded to the next higher full minute with a minimum billing of one minute per call.

A. Daytime Rates

InterLATA and IntraLATA Toll Rates\*

	<u>Initial Minute</u>	<u>Each Additional Minute</u>
<u>Miles</u>		
0- 18	\$.1710	\$.1710
19- 44	.1710	.1710
45- 65	.1890	.1890
66-104	.2070	.2070
105-164	.2070	.2070
165+ over	.2250	.2250

\* when dialing 10694 + Number

B. Evening Rates

	<u>Initial Minute</u>	<u>Each Additional Minute</u>
<u>Miles</u>		
0- 18	\$.1170	\$.1170
19- 44	.1260	.1260
45- 65	.1260	.1260
66-104	.1350	.1350
105-164	.1440	.1440
165+ over	.1530	.1530

C. Night/Weekend Rates

	<u>Initial Minute</u>	<u>Each Additional Minute</u>
<u>Miles</u>		
0- 18	\$.0900	\$.0900
19- 44	.0900	.0990
45- 65	.1080	.1080
66-104	.1170	.1170
105-164	.1170	.1170
165+ over	.1170	.1170



LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.2 Business Plus

All calls are rounded to the next higher one-tenth of one minute and are subject to a minimum billing of 30 seconds per call.

	<u>Effective Rate</u>
Day Rate	\$0.18
Evening Rate	\$0.16
Night/Weekend Rate	\$0.16

3.2.3 Home Connections

All calls are rounded to the next higher full minute with a minimum billing of one minute per call.

	<u>Effective Rate</u>
Rate Period 1	\$0.26
Rate Period 2	\$0.11

3.2.4 Frontier XL

IntraLATA Monthly Usage	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$.00 - 99.99	\$.0300	\$.0300	\$.0300
100.00 - 299.99	\$.0250	\$.0225	\$.0200
300.00 - 499.99	\$.0225	\$.0200	\$.0175
500.00 - 999.99	\$.0200	\$.0175	\$.0150
1000.00 - 2499.99	\$.0175	\$.0150	\$.0150
2500.00 +	\$.0150	\$.0150	\$.0150

InterLATA Band 1 Monthly Usage	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$.00 - 99.99	\$.0300	\$.0300	\$.0300
100.00 - 299.99	\$.0250	\$.0225	\$.0200
300.00 - 499.99	\$.0225	\$.0200	\$.0175
500.00 - 999.99	\$.0200	\$.0175	\$.0150
1000.00 - 2499.99	\$.0175	\$.0150	\$.0150
2500.00 +	\$.0150	\$.0150	\$.0150

InterLATA Band 2 Monthly Usage	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$.00 - 99.99	\$.0790	\$.0790	\$.0790
100.00 - 299.99	\$.0750	\$.0725	\$.0690
300.00 - 499.99	\$.0725	\$.0690	\$.0650
500.00 - 999.99	\$.0690	\$.0675	\$.0625
1000.00 - 2499.99	\$.0675	\$.0650	\$.0600
2500.00 +	\$.0675	\$.0625	\$.0575

Monthly Minimum Billing            \$25.00

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.5 InterState 4.9

A. Version A

1. All calls are subject to a minimum billing of one minute with an additional billing increment of one minute. Charges will be rounded to the nearest cent on a per call basis.

	<u>Effective Rate</u>
Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099

2. Monthly Recurring Charges

Per Account	\$5.99
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B. Version B

All inbound/outbound calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds.

Customer must choose the InterState 4.9 product for both interLATA and intraLATA purposes for those lines which they choose to presubscribe to this product.

1. Outbound (1+)

	<u>Effective Rate</u>
Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099

2. Inbound (8xx)

	<u>Effective Rate</u>
Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099

3. Monthly Recurring Charges

Per Account	\$5.99
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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.6 Frontier Home Connections II

The following per minute rate ranges are applicable to all Frontier Home Connections II calls:

	<u>Business Hour</u>	<u>Off Hour</u>
InterLata:	\$0.2600	\$0.1100
IntraLATA*:	\$0.1000	\$0.1000

\*A \$3.00 monthly minimum usage guarantee applies per customer account.

3.2.7 Frontier Exact Rate II

The following per minute rates are applicable to all Frontier Exact Rate II calls as specified below:

	<u>Rate per Minute</u>
Outbound	\$0.07
IntraLATA	\$0.07

3.2.8 Freedom Calling Version A

OVERAGE RATE PER MINUTE		
BOT Block of Time Minutes	IntraLATA	InterLATA/ IntraState
	300	\$0.1000
600	\$0.0900	\$0.0900

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.9 Frontier Community Choice

A. Outbound 1+

<u>0-75 mi</u>	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$ 0 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$ 25 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$100 MMUL	\$.0500	\$.0500	\$.0500	\$.0500

<u>75 mi +</u>	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$ 0 MMUL	\$.0990	\$.0950	\$.00925	\$.0900
\$ 25 MMUL	\$.0950	\$.0925	\$.0900	\$.0875
\$100 MMUL	\$.0925	\$.0900	\$.0875	\$.0850

B. Inbound (8XX)

<u>0-75 mi</u>	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$ 0 MMUL	\$.1040	\$.1000	\$.0975	\$.0950
\$ 25 MMUL	\$.1000	\$.0975	\$.0950	\$.0925
\$100 MMUL	\$.0975	\$.0950	\$.0925	\$.0900

3.2.10 Frontier Link One

A. Outbound 1+

<u>0-75 mi</u>	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$ 0 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$ 500 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$ 1000 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$ 3000 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$ 5000 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$ 7500 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$10000 MMUL	\$.0500	\$.0500	\$.0500	\$.0500

<u>75 mi. +</u>	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$ 0 MMUL	\$.0890	\$.0850	\$.0825	\$.0800
\$ 500 MMUL	\$.0850	\$.0825	\$.0770	\$.0775
\$ 1000 MMUL	\$.0825	\$.0725	\$.0725	\$.0725
\$ 3000 MMUL	\$.0800	\$.0725	\$.0725	\$.0725
\$ 5000 MMUL	\$.0775	\$.0725	\$.0725	\$.0725
\$ 7500 MMUL	\$.0750	\$.0725	\$.0725	\$.0725
\$10000 MMUL	\$.0725	\$.0725	\$.0725	\$.0725

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.10 Frontier Link One (Cont'd)

B. Inbound (8XX)

<u>0-75 mi</u>	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$ 0 MMUL	\$.0940	\$.0900	\$.0875	\$.0850
\$ 500 MMUL	\$.0900	\$.0875	\$.0840	\$.0825
\$ 1000 MMUL	\$.0875	\$.0775	\$.0775	\$.0775
\$ 3000 MMUL	\$.0850	\$.0775	\$.0775	\$.0775
\$ 5000 MMUL	\$.0825	\$.0775	\$.0775	\$.0775
\$ 7500 MMUL	\$.0800	\$.0775	\$.0775	\$.0775
\$10000 MMUL	\$.0775	\$.0775	\$.0775	\$.0775

3.2.11 Frontier One

The following per minute rate ranges are applicable to Anytime 1+ calls as specified below:

Inter/IntraLATA

Day/Evening/Weekend: \$0.1800 / minute

IntraLATA\*

Day/Evening/Weekend: \$0.1100 / minute

\* Applicable only when an appropriate Billing and Collection Agreement exists between the Carrier and a Local Service Provider.

LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.12 PriorityPlan

- A. The following per minute base rate ranges are applicable to PriorityPlan switched and dedicated inbound and outbound calls:

Switched	
Inbound & Outbound	\$0.1050 per minute
IntraLATA	\$0.0732 per minute
Dedicated	
Inbound & Outbound	\$0.0800 per minute
IntraLATA	\$0.0675 per minute

- B. The following per minute rate ranges are applicable to all PriorityPlan switched inbound and outbound term plan calls:

	<u>MMUL</u>	<u>Rate per Minute</u>
1 Year Term	\$2,500	\$0.0861 per minute
IntraLATA	\$2,500	\$0.0600 per minute
1 Year Term	\$5,000	\$0.0861 per minute
IntraLATA	\$5,000	\$0.0600 per minute
1 Year Term	\$10,000	\$0.0861 per minute
IntraLATA	\$10,000	\$0.0600 per minute
1 Year Term	\$25,000	\$0.0861 per minute
IntraLATA	\$25,000	\$0.0600 per minute
2 Year Term	\$2,500	\$0.0861 per minute
IntraLATA	\$2,500	\$0.0600 per minute
2 Year Term	\$5,000	\$0.0861 per minute
IntraLATA	\$5,000	\$0.0600 per minute
2 Year Term	\$10,000	\$0.0861 per minute
IntraLATA	\$10,000	\$0.0600 per minute
2 Year Term	\$25,000	\$0.0861 per minute
IntraLATA	\$25,000	\$0.0600 per minute

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.12 PriorityPlan (Cont'd)

C. The following per minute rate ranges are applicable to all PriorityPlan dedicated inbound and outbound term Plan calls:

	<u>MMUL</u>	<u>Rate per Minute</u>
1 Year Term	\$2,500	\$0.0568 per minute
IntraLATA	\$2,500	\$0.0479 per minute
1 Year Term	\$5,000	\$0.0568 per minute
IntraLATA	\$5,000	\$0.0479 per minute
1 Year Term	\$10,000	\$0.0568 per minute
IntraLATA	\$10,000	\$0.0479 per minute
1 Year Term	\$25,000	\$0.0568 per minute
IntraLATA	\$25,000	\$0.0479 per minute
2 Year Term	\$2,500	\$0.0568per minute
IntraLATA	\$2,500	\$0.0479 per minute
2 Year Term	\$5,000	\$0.0568 per minute
IntraLATA	\$5,000	\$0.0479 per minute
2 Year Term	\$10,000	\$0.0568 per minute
IntraLATA	\$10,000	\$0.0479 per minute
2 Year Term	\$25,000	\$0.0568 per minute
IntraLATA	\$25,000	\$0.0479 per minute

3.2.13 Frontier Hometown Saver

The following per minute rate ranges are applicable to Frontier Hometown Saver calls:

	<u>Rate Per Minute</u>
Monday through Saturday	\$0.10
Sunday and Holidays*	\$0.06

\* New Years Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

3.2.14 Signature Plus

A. The following per minute base rate ranges are applicable to all Signature Plus switched inbound (8XX) and outbound calls:

Inbound & Outbound	\$0.1175
IntraLATA	\$0.0975

LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.14 Signature Plus (Cont'd)

B. Term Plan Discounts - Switched

<u>MMUC</u>	<u>Month-to-Month</u>	<u>1 Year Term</u> <u>Discount</u>	<u>2 Year Term</u> <u>Discount</u>	<u>3 Year Term</u> <u>Discount</u>
\$1,000	26.00%	26.00%	28.00%	30.00%
\$3,000	27.00%	27.00%	29.00%	31.00%
\$5,000	28.00%	28.00%	30.00%	32.00%
\$7,500	29.00%	29.00%	31.00%	33.00%
\$10,000	30.00%	30.00%	32.00%	34.00%

C. The following discounts are applicable to all Signature Plus switched inbound (8XX) and outbound calls as specified below when Subscribers who are also Customers of a Local Service Provider with whom the Carrier has an appropriate billing and collection agreement:

1. Term Plan Discounts – Switched:

<u>MMUC</u>	<u>Month-to-Month</u>	<u>1 Year Term</u> <u>Discount</u>	<u>2 Year Term</u> <u>Discount</u>	<u>3 Year Term</u> <u>Discount</u>
\$25	36.17%	44.68%	44.68%	46.68%
\$100	38.30%	46.81%	46.81%	46.81%
\$300	38.30%	46.81%	46.81%	46.81%
\$1,000	40.43%	48.94%	48.94%	48.94%
\$3,000	42.55%	48.94%	48.94%	48.94%
\$5,000	44.68%	48.94%	48.94%	51.06%
\$7,500	46.81%	48.94%	51.06%	53.19%
\$10,000	48.94%	51.06%	53.19%	55.32%



LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.14 Signature Plus (Cont'd)

C. (Cont'd)

2. Term Plan Discounts – Switched (IntraLATA):

		1 Year Term	2 Year Term	3 Year Term
<u>MMUC</u>	<u>Month-to-Month</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
\$25	35.90%	35.90%	35.90%	35.90%
\$100	38.46%	38.46%	38.46%	38.46%
\$300	38.46%	38.46%	38.46%	38.46%
\$1,000	41.03%	41.03%	41.03%	41.03%
\$3,000	43.59%	43.59%	43.59%	43.59%
\$5,000	46.15%	46.15%	46.15%	46.15%
\$7,500	48.72%	48.72%	48.72%	48.72%
\$10,000	51.28%	51.28%	51.28%	51.28%

D. Dedicated Base Rate \*

<u>(Inbound &amp; Outbound)</u>	<u>Per Minute Rate</u>
Term Plan Base Rate Intrastate	\$0.0800

Discount Schedule – Dedicated Outbound (1+) and Inbound (8xx):

<u>MMUC</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
\$1,000	40.00%	41.25%	42.50%
\$3,000	40.63%	41.88%	43.13%
\$5,000	41.25%	42.50%	43.75%
\$7500	41.88%	43.13%	44.38%
\$10,000	42.50%	43.75%	45.00%
\$15,000	43.13%	44.38%	45.00%
\$25,000	45.00%	45.00%	45.00%
\$35,000	45.00%	45.00%	45.00%
\$50,000	45.00%	45.00%	45.00%

LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.14 Signature Plus (Cont'd)

E. Dedicated Base Rate (IntraLATA)\*

<u>(Inbound &amp; Outbound)</u>	<u>Per Minute Rate</u>
Term Plan Base Rate IntraLATA	\$0.0675

Discount Schedule – Dedicated Outbound (1+) and Inbound (8xx):

<u>MMUC</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
\$1,000	28.89%	30.37%	31.85%
\$3,000	29.63%	31.11%	32.59%
\$5,000	30.37%	31.85%	33.33%
\$7,500	31.11%	32.59%	34.07%
\$10,000	31.85%	33.33%	34.81%
\$15,000	32.59%	34.07%	34.81%
\$25,000	34.81%	34.81%	34.81%
\$35,000	34.81%	34.81%	34.81%
\$50,000	34.81%	34.81%	34.81%

3.2.15 Frontier Advantage

A. The following Monthly Usage Guarantee (MUG) levels and per minute rate ranges are applicable to all Frontier Advantage 1+ calls on a Month-to-Month basis as specified below:

<u>Mileage</u>	<u>\$0-\$50 MUG</u>	<u>\$0-\$100 MUG</u>	<u>\$0-\$200 MUG</u>
0 – 75	\$0.0590	\$0.0590	\$0.0590
75+	\$0.0990	\$0.0950	\$0.0925

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.15 Frontier Advantage (Cont'd)

- B. The following Monthly Usage Guarantee (MUG) levels and per minute rate ranges are applicable to all Frontier Advantage 8XX calls on a Month-to-Month basis as specified below:

<u>\$0-\$50 MUG</u>	<u>\$0-\$100 MUG</u>	<u>\$100 MUG</u>
\$0.0990	\$0.0950	\$0.0925

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.16 FrontierWorks Business Connections LD Bundle, Version A and Version B

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
Free – 100	\$0.1000	\$0.1000
BOT – 300	\$0.1000	\$0.1000
BOT – 600	\$0.0900	\$0.0900
BOT – 900	\$0.0900	\$0.0900

Ancillary Charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

FrontierWorks Business Connections LD Toll Free

Block of Time (BOT) minutes	(8XX) Rate per minute
	Intrastate
Free – 100	\$0.1000
BOT – 300	\$0.1000
BOT – 600	\$0.0900
BOT – 900	\$0.0900

3.2.17 Frontier Flex 800\*

A The following per minute rates are applicable to calls made using Frontier Flex 800 Version A and B:

Rate per Minute  
 \$0.17

B. A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

\*This service is grandfathered. Only customers of record as of 3/31/08 may have the service.

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.18 Frontier Simple 7

The following per minute rates are applicable to calls using Frontier Simple 7.

	<u>Rate per Minute</u>
Outbound (1+)	\$0.0700
Inbound (8xx)	\$0.0750

A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

3.2.19 EZ Plan

The following per minute rate ranges are applicable to all EZ Plan and 8XX calls as specified below:

	<u>Rate Per Minute</u>		
	<u>MMUC</u>	<u>InterLATA</u>	<u>IntraLATA</u>
Month-To-Month	\$0.00	\$0.1000	\$0.0700
15 Month Term Plan	\$500	\$0.0950	\$0.0700
	\$1000	\$0.0900	\$0.0700
30 Month Term Plan	\$500	\$0.0950	\$0.0700
	\$1000	\$0.0900	\$0.0700

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.20 EZ Plan II

The following per minute rate ranges are applicable to all EZ Plan II inbound and outbound calls:

	<u>MMUL</u>	<u>Rate per Minute</u>
Month-to-Month	\$10	\$0.0980
IntraLATA	\$10	\$0.0600
15 Month Term	\$100	\$0.0960
IntraLATA	\$100	\$0.0600
15 Month Term	\$500	\$0.0940
IntraLATA	\$500	\$0.0600
15 Month Term	\$1,000	\$0.0920
IntraLATA	\$1,000	\$0.0600
15 Month Term	\$1,500	\$0.0900
IntraLATA	\$1,500	\$0.0600
30 Month Term	\$100	\$0.0960
IntraLATA	\$100	\$0.0600
30 Month Term	\$500	\$0.0940
IntraLATA	\$500	\$0.0600
30 Month Term	\$1,000	\$0.0920
IntraLATA	\$1,000	\$0.0600
30 Month Term	\$1,500	\$0.0900
IntraLATA	\$1,500	\$0.0600

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.21 Local Rates

	<u>Initial Period</u>	<u>Each Add'l Minute</u>
Band		
Band A Timed	\$0.50	\$0.10
Band A Untimed		
Band B	\$0.50	\$0.10
Band C	\$0.50	\$0.20
Band D	\$0.50	\$0.20
Band E	\$1.00	\$0.30
Band F	\$1.00	\$0.30

3.2.22 Commercial Service

- A.
1. Monthly Service Fee \$0
  2. Service Installation Fee \$0

B. Usage Charges

1+ TOLL RESALE	PER MINUTE		
	<i>Day</i>	<i>Evening</i>	<i>Night</i>
Total Monthly Usage			
\$0 - \$500.00	\$.180	\$.180	\$.180
\$500.00 - \$2,000.00	\$.160	\$.160	\$.160
\$2,000.00 - over	\$.145	\$.145	\$.145

LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.22 Commercial Service (Cont'd)

B. Usage Charges (Cont'd)

1. LEC Billed Business

	PER MINUTE
Outbound (1+) - <i>InterLATA</i>	\$.1425
Outbound (1+) - <i>IntraLATA</i>	\$.1250
800 Service - <i>InterLATA</i>	\$.1425
800 Service - <i>IntraLATA</i>	\$.1250

2. Business 1+ Switched

	PER MINUTE
Outbound (1+) - <i>InterLATA</i>	\$.1290
Outbound (1+) - <i>IntraLATA</i>	\$.1950
800 Service - <i>InterLATA</i>	\$.1290
800 Service - <i>IntraLATA</i>	\$.1290

3. Business 250 Plus

Option 1	PER MINUTE
Outbound (1+) - <i>InterLATA</i>	\$.1290
Outbound (1+) - <i>IntraLATA</i>	\$.0950
800 Service - <i>InterLATA</i>	\$.1290
800 Service - <i>IntraLATA</i>	\$.0950

Option 2	PER MINUTE
Outbound (1+) - <i>InterLATA</i>	\$.1290
Outbound (1+) - <i>IntraLATA</i>	\$.0950
800 Service - <i>InterLATA</i>	\$.1290
800 Service - <i>IntraLATA</i>	\$.0950



LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.22 Commercial Service (Cont'd)

B. Usage Charges (Cont'd)

5. Point To Point Service - Monthly Recurring Charges

INTER-OFFICE CHANNEL (IOC)		
Mileage	Fixed	Per Mile
DSI - 1.544 Mbps		
1 - 50	\$1,500.00	\$8.00
51 - 150	\$1,500.00	\$7.50
151 - 1500	\$1,700.00	\$6.00
1501+	\$1,700.00	\$5.70
56 Kbps		
1 - 350	\$250.00	\$3.00
351 - 750	\$250.00	\$2.00
751 - 1500	\$250.00	\$1.00
1501+	\$250.00	\$0.70
Voice Grade		
1 - 750	\$250.00	\$0.36
751 - 1500	\$200.00	\$0.40
1501+	\$200.00	\$0.45

The following discounts apply to the above IOC charges:

TERM	DS1	56K	VOICE
1 Year	34%	14%	2%
2 Year	35%	17%	4%
3 Year	36%	20%	6%
4 Year	37%	22%	8%
5 Year	38%	24%	10%

ACCESS COORDINATION FUNCTION (ACF)	
	<i>per local loop</i>
DS1	\$85.00
56K	\$29.77
VOICE	\$29.75

CENTRAL OFFICE CONNECTION (COC)	
	<i>per local loop</i>
DS1	\$275.00
56K	\$21.30
VOICE	\$22.10

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.22 Commercial Service (Cont'd)

B. Usage Charges (Cont'd)

5. Point To Point Service - Monthly Recurring Charges (Cont'd)

LOCAL LOOP	
DS1	<i>actual telco cost</i>
56K	<i>actual telco cost</i>
VOICE	<i>actual telco cost</i>

6. Citizens Business Long Distance Plan\*

(T)

PER MINUTE RATES			
	1+ RATES	TOLL FREE	
IN-STATE	\$0.075	\$0.075	
INTRALATA	\$0.075	\$0.075	
INTERSTATE	\$0.070	\$0.070	

SERVICE CHARGES	
The monthly recurring charge has been moved to the Interstate Domestic Price List.	

(N)  
(N)

TERM & VOLUME DISCOUNT PLAN			
	PER MINUTE RATES		
No Term	1 Year	2 Years	
\$0.0750	\$0.0725	\$0.0700	
\$0.0725	\$0.0700	\$0.0675	
\$0.0700	\$0.0675	\$0.0650	

7. Initial Non-Recurring Charges

ACCESS COORDINATION FUNCTION (ACF)	
	<i>per local loop</i>
DS1	\$215.00
56K	\$287.00
VOICE	\$174.00

CENTRAL OFFICE CONNECTION (COC)	
	<i>per local loop</i>
DS1	\$340.00
56K	\$252.00
VOICE	\$215.00

(T)

\*This service is limited to existing customers at existing locations.

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.22 Commercial Service (Cont'd)

B. Usage Charges (Cont'd)

7. Initial Non-Recurring Charges (Cont'd)

LOCAL LOOP	
DS1	<i>actual telco cost</i>
56K	<i>actual telco cost</i>
VOICE	<i>actual telco cost</i>

*\*The Company may waive the above non-recurring charges from time to time.*

3.2.23 Residential Service

A. Usage Charges Plan 1

1+ SWITCHED ACCESS - InterLATA						
Mileage Band	Day		Evening		Night & Wknd	
	<i>1st min</i>	<i>add'l min</i>	<i>1st min</i>	<i>add'l min</i>	<i>1st min</i>	<i>add'l min</i>
1 - 18	\$ .2600	\$ .1600	\$ .1200	\$ .1100	\$ .1100	\$ .0900
19 - 44	\$ .2700	\$ .1700	\$ .1300	\$ .1100	\$ .1100	\$ .1000
45 - 65	\$ .3000	\$ .1800	\$ .1400	\$ .1300	\$ .1100	\$ .1100
66 - 104	\$ .3100	\$ .1900	\$ .1500	\$ .1500	\$ .1300	\$ .1200
105 - 164	\$ .3100	\$ .1900	\$ .1600	\$ .1600	\$ .1300	\$ .1200
165+	\$ .3300	\$ .2000	\$ .1600	\$ .1600	\$ .1400	\$ .1300

1+ SWITCHED ACCESS - IntraLATA						
Mileage Band	Day		Evening		Night & Wknd	
	<i>1st min</i>	<i>add'l min</i>	<i>1st min</i>	<i>add'l min</i>	<i>1st min</i>	<i>add'l min</i>
0 - 8	\$ .1599	\$ .0433	\$ .0899	\$ .0267	\$ .0500	\$ .0155
9 - 13	\$ .2190	\$ .0609	\$ .1200	\$ .0394	\$ .0650	\$ .0230
14 - 44	\$ .2200	\$ .1399	\$ .1300	\$ .0833	\$ .0703	\$ .0491
45+	\$ .2200	\$ .1733	\$ .1300	\$ .1037	\$ .0703	\$ .0598

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.23 Residential Service (Cont'd)

B. Usage Charges Plan 2

	PER MINUTE	
	<i>Peak</i>	<i>Off-Peak</i>
Outbound - <i>InterLATA</i>	\$.2300	\$.1100
Outbound - <i>IntraLATA</i>	\$.1500	\$.1100
800 Service - <i>InterLATA</i>	\$.2500	\$.2500
800 Service - <i>IntraLATA</i>	\$.2500	\$.2500

C. Citizens Simple Rate

	PER MINUTE
Outbound - <i>InterLATA</i>	\$.1000
Outbound - <i>IntraLATA</i>	\$.1000
800 Service	\$.2500

D. Plan 4

Monthly Service Fee

Outbound \$4.95

Usage Charges

	PER MINUTE
Outbound - <i>InterLATA</i>	\$.0900
Outbound - <i>IntraLATA</i>	\$.0900
800 Service	\$.2500

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.23 Residential Service (Cont'd)

E. Citizens Residential Freedom Plans

	PER MINUTE		
	RED	WHITE	BLUE
Outbound (1+) -- IntraLATA	\$0.07	\$0.09	\$0.11
Outbound (1+) -- Intrastate	\$0.09	\$0.11	\$0.12

3.2.24 Frontier VIP

A. VIP Standard - Dedicated Term Plan Discounts

1. InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.24 Frontier VIP (Cont'd)

A. VIP Standard - Dedicated Term Plan Discounts (Cont'd)

2. InterLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

3. IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.24 Frontier VIP (Cont'd)

A. VIP Standard - Dedicated Term Plan Discounts (Cont'd)

4. IntraLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0723

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

B. VIP Plus - Dedicated Term Plan Discounts

1. InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0723

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.24 Frontier VIP (Cont'd)

B. VIP Plus - Dedicated Term Plan Discounts (Cont'd)

2. InterLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

3. IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%



LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.24 Frontier VIP (Cont'd)

B. VIP Plus - Dedicated Term Plan Discounts (Cont'd)

4. IntraLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

C. VIP Standard - Switched Term Plan Discounts

1. InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0750

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.24 Frontier VIP (Cont'd)

C. VIP Standard - Switched Term Plan Discounts (Cont'd)

2. InterLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0750

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

3. IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0750

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.24 Frontier VIP (Cont'd)

C. VIP Standard - Switched Term Plan Discounts (Cont'd)

4. IntraLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0750

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

D. VIP Plus - Switched Term Plan Discounts

1. InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0750

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.24 Frontier VIP (Cont'd)

D. VIP Plus - Switched Term Plan Discounts (Cont'd)

2. InterLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0750

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

3. IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0750

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.24 Frontier VIP (Cont'd)

D. VIP Plus - Switched Term Plan Discounts (Cont'd)

4. IntraLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0750

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

3.2.25 Frontier FlexMinutes

All calls are subject to a minimum billing of one minute with an additional billing increment of one minute. Charges will be rounded to the nearest cent on a per call basis.

	<u>Per Minute</u>
Day	\$0.07
Evening	\$0.07
Night/Weekend	\$0.07

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.26 Other Services

A. Cellular Service

	<u>Rate</u>
1. <u>One Time Activation Fee (per number):</u>	\$25.00*
*Waived if customer has existing cellular service	
2. <u>One Time Deactivation Fee (per number):</u>	\$12.50
3. <u>Monthly Service Fee:</u>	\$15.50
4. <u>Usage Charges</u>	

PER MINUTE	<i>Peak</i>	<i>Off-Peak</i>
Rate	\$.2620	\$.1700
Roaming	\$.3600	\$.3600
Extended Roaming	\$.5900	\$.5900

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.26 Other Services (Cont'd)

B. Dedicated Flexcall

Dedicated Access Line(s):

Monthly and Installation charges are billed based on actual local telco cost. These cost are on an individual case basis as cost is determined based on the distance from the customer's location to the Company's point of presence.

	PER MINUTE		
	<i>Day</i>	<i>Evening</i>	<i>Night</i>
Dedicated Outbound	\$.0800	\$.0800	\$.0800
Dedicated 800	\$.0800	\$.0800	\$.0800

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.26 Other Services (Cont'd)

C. Partnership Marketing Program\*

	<i>Day Period</i>	<i>Non-Day Period</i>
Rate Per Minute	\$.155	\$.155

\*Requires contract term commitment

D. Operator Services

1. <u>Types of Calls</u>	<u>Intralata</u>	<u>Interlata</u>	
Person-to-Person	\$4.50	\$5.00	(I)
Station-to-Station	\$2.50	\$2.50	(I)
Third Number Billed	\$2.50	\$2.50	(I)
Collect	\$2.50	\$2.50	(I)
Commercial Credit Card	\$0.70		
All Other	\$1.80		

2. Directory Assistance

The directory assistance charge will be applied to each call regardless of whether the customer is able to be furnished the requested telephone number. If requested by the customer a credit will be given for directory assistance calls where the customer experiences poor transmission/quality, inadvertently misdials the directory assistance number, or receives an incorrect telephone number.

Directory Assistance	<u>Rate</u>
(per call)	\$1.99

3. Operator-Dialed Surcharge

An additional surcharge will be assessed for Person-to-Person and Station-to-Station calls when the subscriber has the capability to dial the call but requests an operator to do so.

Operator-Dialed Surcharge	<u>Rate</u>
(Per call)	\$0.875



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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.26 Other Services (Cont'd)

D. Operator Services

4. Definitions

Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

Operator Assisted -Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

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LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.26 Other Services (Cont'd)

D. Operator Services (Cont'd)

4. Mileage Rates

<u>Mileage</u>	Day		Evening		Night/Weekend	
	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>
0 - 18	\$.2700	\$.1700	\$.2200	\$.1300	\$.1700	\$.1100
19 - 44	.2900	.1800	.2300	.1500	.1800	.1200
45 - 65	.3300	.1900	.2600	.1600	.2100	.1300
66 -104	.3400	.2000	.2700	.1700	.2100	.1400
105 -164	.3500	.2100	.2800	.1800	.2200	.1500
165 +	.3600	.2200	.2900	.1900	.2300	.1600

Person-to-Person

<u>Mileage</u>	Day		Evening		Night/Weekend	
	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>
0 - 18	\$.2700	\$.1700	\$.2200	\$.1300	\$.1700	\$.1100
19 - 44	.2900	.1800	.2300	.1500	.1800	.1200
45 - 65	.3300	.1900	.2600	.1600	.2100	.1300
66 -104	.3400	.2000	.2700	.1700	.2100	.1400
105 -164	.3500	.2100	.2800	.1800	.2200	.1500
165 +	.3600	.2200	.2900	.1900	.2300	.1600

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.26 Other Services (Cont'd)

D. Operator Services (Cont'd)

800 Service

Per minute rates:

Day	Evening	Night/Weekend
\$.21	\$.165	\$.165

	<u>Residence</u>	<u>Business</u>
Monthly Recurring Charge*	\$10.00	\$10.00
Installation Charge (nonrecurring)	\$20.00	\$20.00

\*Also includes Interstate 800 service.

3.2.27 Frontier Choices Unlimited

Associated ILEC	Associated ILEC Frontier Choices Product
Frontier Communications of New York	Tier 1, 2, 3, 4, 5
Frontier Communications of Sylvan Lake	Tier 1, 2, 3, 4, 5
Frontier Communications of Seneca Gorham	Tier 1, 2, 3, 4, 5
Ogden Telephone Company	Tier 1, 2, 3, 4, 5
Frontier Telephone of Rochester	Tier 1, 2, 3, 4, 5
Frontier Communications of AuSable Valley, Inc.	Tier 1, 2, 3, 4, 5
Citizens Telecommunications Company of New York	Tier 1, 2, 3, 4, 5

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.27 Frontier Choices Unlimited (Cont'd)

A. Additional Line(s)

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

3.2.28 FrontierWorks LD

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
Free -100	\$0.0900	\$0.0900
BOT-250	\$0.0800	\$0.0800
BOT-500	\$0.0800	\$0.0800
BOT-1000	\$0.0800	\$0.0800

3.2.29 Frontier Destinations

Term Plan Commitment	Frontier Destinations Instate Intrastate Rates per minute of use		
	Month to Month	1 Year	2 Year
	00650	0.0625	0.0600

Term Plan Commitment	Frontier Destinations State-to-State Intrastate Rates per minute of use		
	Month to Month	1 Year	2 Year
	0.0875	0.0850	0.0825

LONG DISTANCE SERVICE CATALOG

SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.30 Frontier Small Business Advantage LD Bundle, Versions B and A

Usage Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 300	\$0.0900	\$0.0900
BOT- 600	\$0.0800	\$0.0800
BOT- 900	\$0.0800	\$0.0800

Ancillary charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

3.2.31 Frontier Digital Phone Silver\*+

Monthly Recurring Charge (MRC)	<u>Monthly</u> \$25.99	(I)
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Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

3.2.32 Frontier Digital Phone Service\*

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

\*The service offering is limited to all existing subscribers at their existing locations.

+The bundle was previously called Frontier UnlimitedNY.

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.33 Frontier Business Metro

Monthly Recurring Charge \$17.00

Rates for non-eligible calls

Day \$.05

Evening \$.05

Night/Weekend \$.05

3.2.34 Frontier Digital Phone Unlimited State\*

Intrastate Rate Monthly  
\$28.00

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Additional Phone Lines

Rate Per Minute

Day \$0.10

Evening \$0.10

Night/Weekend \$0.10

3.2.35 Frontier Digital Phone Service

Canadian Rate Rate per Minute  
\$0.05

3.2.36 Frontier Digital Phone Essentials

Canadian Rate Rate Per Minute  
\$0.05

Overage Rate \$0.10

3.2.37 Business Cents

Rate Per Minute  
1+ \$.040

Toll Free \$.045

3.2.38 Residential Simple Rate Plan

Rate Per Minute  
Outbound (1+) \$0.10

3.2.39 Frontier Basic Long Distance Service

Rate Per Minute  
Outbound (1+) Intrastate \$0.40

\*The service offering is limited to all existing subscribers at their existing locations.

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LONG DISTANCE SERVICE CATALOG

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SECTION III - RATES AND CHARGES (Cont'd)

3.2 SERVICE RATES (Cont'd)

3.2.40 OneVoice Nationwide

	<u>Rate Per Minute</u>
Data Calls	\$0.10

3.2.41 OneVoice 100

	<u>Rate Per Minute</u>
Overage Charges per minute (over 100 min)	\$0.05
Data Calls	\$0.10

3.2.42 Frontier Long Distance Business Plan

	<u>Rate Per Minute</u>
Outbound (1+) Interstate	\$0.07
Canadian Calls	\$0.07

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LONG DISTANCE SERVICE CATALOG

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SECTION IV - SPECIAL CHARGES, TAXES AND FEES

4.1 SPECIAL CHARGES

When regular maintenance is done outside normal business hours at the request of the customer, and these circumstances are not the responsibility of the Company, special charges may apply. Circumstances such as, but not limited to weekends, holidays, an additional installation, and testing service beyond the normal procedure may fall into such special charges.

4.2 DIALER CHARGES

A subscriber may be subject to a monthly recurring charge for dialers depending on their locality in relation to their serving tandem office.

	<u>Rate</u>
Monthly charge <i>(per dialer)</i>	\$30.00

4.2.1 Additional Authorization Codes:

	<u>Rate</u>
Installation charge <i>(per code)</i>	\$25.00

4.2.2 Toll Restriction

Company will, at the customer's request, restrict the ability to complete toll calls during specific times as designated by the customer.

	<u>Rate</u>
Monthly Recurring charge	\$50.00



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LONG DISTANCE SERVICE CATALOG

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SECTION IV - SPECIAL CHARGES, TAXES AND FEES (Cont'd)

4.3 TAXES

4.3.1 Sales, Use and Excise Tax

In addition to all recurring, nonrecurring, minimum, usage, surcharges or special charges, customer shall also be responsible for and shall pay all applicable federal, state and local sales, use and excise taxes.

4.3.2 Gross Revenue, Gross Income and Gross Earnings Surcharges

A. In addition to all recurring, non-recurring, minimum, usage, surcharges or special charges, customer shall also pay each of the following surcharges designed to recover gross revenue, gross income and gross earnings taxes imposed on carrier:

1. The Surcharge for State Gross Income and Gross Earnings Taxes is a monthly surcharge to recover the additional expense related to the State Gross Income and Gross Earnings Taxes and applies to all charges for recurring, non-recurring, minimum, usage or special charges for all intrastate service.
2. New York City surcharge is imposed on all charges for recurring, non-recurring, minimum, usage or special charges for services consumed within the City of New York.
3. MTA surcharge is imposed on all charges for recurring, non-recurring, minimum, usage, or special charges for services consumed within the Metropolitan Commuter Transportation District.

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LONG DISTANCE SERVICE CATALOG

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SECTION IV - SPECIAL CHARGES, TAXES AND FEES (Cont'd)

4.3 TAXES (Cont'd)

4.3.2 Gross Revenue, Gross Income and Gross Earnings Surcharges

- B. The surcharges imposed under (a) above shall be added to all charges for recurring, non-recurring, minimum, usage surcharge or special charges for services, and together with all such charges, shall be subject to all sales, use, and excise taxes imposed by Section II, 4.1 above.
- C. The applicable rates for the Surcharges listed in (a) above are shown on Statement 1 which is at the end of this section. Any changes to these rates will be filed on 15 days' notice to customers and the Commission and as directed by the Commission. Whenever the state levies a new tax on the company's gross revenues, the Commission may approve new surcharge factors, and the company will file a revised surcharge as directed by the Commission.

4.3.3 Metropolitan Commuter Transportation District Tax Surcharge

In the counties listed below, a surcharge will apply to recover additional expenses related to the Temporary Metropolitan Business Tax Surcharge and applies to all usage rates and charges, both recurring and non-recurring. The Metropolitan Commuter Transportation District Tax Surcharge will be itemized on the customer's bill as "New York Surcharge" and will be added to the current Gross Revenue surcharge.

NEW YORK CITY COUNTIES

<i>Bronx County</i>	<i>Queens County</i>
<i>Dutchess County</i>	<i>Putnam County</i>
<i>Kings County</i>	<i>Richmond County</i>
<i>Nassau County</i>	<i>Rockland County</i>
<i>New York County</i>	<i>Suffolk County</i>
<i>Orange County</i>	<i>Westchester County</i>

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LONG DISTANCE SERVICE CATALOG

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SECTION IV - SPECIAL CHARGES, TAXES AND FEES (Cont'd)

4.3 TAXES (Cont'd)

4.3.3 Metropolitan Commuter Transportation District Tax Surcharge (Cont'd)

The applicable Gross Revenue Surcharge rates and MTA tax rates are provided in Statement 1 in this catalog. Any changes to these rates will be filed on 15 days' notice to customers and the commission, as directed by the commission. Whenever the State levies a new tax on the Company's gross revenues, repeals such a tax, or changes the rate of such tax, the Commission may approve new surcharge factors, and the company will file revised surcharges as directed by the Commission.

(Issued in compliance with the New York Public Service Commission's Order in Case 92-M-0366, dated May 13, 1992).

4.4 SPECIAL ASSEMBLIES AND CUSTOMER ARRANGEMENTS

4.4.1 Where service is specifically designed for a single customer, and not generally offered to the public, special assembly charges will apply in lieu of rates and charges set forth in this catalog.

4.4.2 In cases where a customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, equipment, or services available from other common carriers, and/or other services not offered under this catalog, the Carrier, at its option, may provide the requested services either directly or by obtaining them from other regulated or non-regulated entities. Appropriate recurring and/or non-recurring charges will be developed accordingly on an individual customer basis.

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 1  
CONTRACT OFFERINGS

1. Contract Number 1

1.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) month period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs or catalogs for any service furnished after the date of termination.

1.2 Description of Service

1+ and 800 Service will be furnished in accordance with the terms and conditions as outlined in this catalog.

1.3 Rates

	PER MINUTE
1+ - <i>InterLATA</i>	\$.120
1+ - <i>IntraLATA</i>	\$.095
800 Service	\$.120

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 1 (Cont'd)  
CONTRACT OFFERINGS (Cont'd)

2. Contract Number 2

2.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) month period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs or catalogs for any service furnished after the date of termination.

2.2 Description of Service

1+, and 800 Service will be furnished in accordance with the terms and conditions as outlined in this catalog.

2.3 Rates

	PER MINUTE
1+ - <i>InterLATA</i>	\$.110
1+ - <i>IntraLATA</i>	\$.095
800 Service	\$.120

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 1 (Cont'd)  
CONTRACT OFFERINGS (Cont'd)

3. Contract Number 3

3.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) month period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs or catalogs for any service furnished after the date of termination.

3.2 Description of Service

1+, and 800 Service will be furnished in accordance with the terms and conditions as outlined in this catalog.

3.3 Rates

	PER MINUTE
1+ - <i>InterLATA</i>	\$.109
1+ - <i>IntraLATA</i>	\$.095
800 Service	\$.109

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 1 (Cont'd)  
CONTRACT OFFERINGS (Cont'd)

4. Contract Number 4

4.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) month period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs or catalogs for any service furnished after the date of termination.

4.2 Description of Service

1+, and 800 Service will be furnished in accordance with the terms and conditions as outlined in this catalog.

4.3 Rates

	PER MINUTE
1+ - <i>InterLATA</i>	\$.125
1+ - <i>IntraLATA</i>	\$.095
800 Service	\$.125

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 1 (Cont'd)  
CONTRACT OFFERINGS (Cont'd)

5. Contract Number 5

5.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) month period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs or catalogs for any service furnished after the date of termination.

5.2 Description of Service

1+, and 800 Service will be furnished in accordance with the terms and conditions as outlined in this catalog.

5.3 Rates

	PER MINUTE
1+ - <i>InterLATA</i>	\$.105
1+ - <i>IntraLATA</i>	\$.095
800 Service	\$.105



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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 1 (Cont'd)  
CONTRACT OFFERINGS (Cont'd)

6. Contract Number 6

6.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs or catalogs for any service furnished after the date of termination.

6.2 Description of Service

1+, and 800 Service will be furnished in accordance with the terms and conditions as outlined in this catalog.

6.3 Rates

	PER MINUTE
1+ - <i>InterLATA</i>	\$.119
1+ - <i>IntraLATA</i>	\$.095
800 Service	\$.119

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 1 (Cont'd)  
CONTRACT OFFERINGS (Cont'd)

7. Contract Number 7

7.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs or catalogs for any service furnished after the date of termination.

7.2 Description of Service

1+, and 800 Service will be furnished in accordance with the terms and conditions as outlined in this catalog.

7.3 Rates

	PER MINUTE
1+ - <i>InterLATA</i>	\$.115
1+ - <i>IntraLATA</i>	\$.095
800 Service	\$.240

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 1 (Cont'd)  
CONTRACT OFFERINGS (Cont'd)

8. Contract Number 8

8.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs or catalogs for any service furnished after the date of termination.

8.2 Description of Service

1+, and 800 Service will be furnished in accordance with the terms and conditions as outlined in this catalog.

8.3 Rates

	PER MINUTE
1+ - <i>InterLATA</i>	\$.120
1+ - <i>IntraLATA</i>	\$.120
800 Service	\$.120

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 1 (Cont'd)  
CONTRACT OFFERINGS (Cont'd)

9. Contract Number 9

9.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs or catalogs for any service furnished after the date of termination.

9.2 Description of Service

1+, and 800 Service will be furnished in accordance with the terms and conditions as outlined in this catalog.

9.3 Rates

	PER MINUTE
1+ - <i>InterLATA</i>	\$.115
1+ - <i>IntraLATA</i>	\$.095
800 Service	\$.115

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 1 (Cont'd)  
CONTRACT OFFERINGS (Cont'd)

10. Contract Number 10

10.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs or catalogs for any service furnished after the date of termination.

10.2 Description of Service

1+, and 800 Service will be furnished in accordance with the terms and conditions as outlined in this catalog.

10.3 Rates

	PER MINUTE
1+ - <i>InterLATA</i>	\$.129
1+ - <i>IntraLATA</i>	\$.095
800 Service	\$.129

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 1 (Cont'd)  
CONTRACT OFFERINGS (Cont'd)

11. Contract Number 11

11.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs or catalogs for any service furnished after the date of termination.

11.2 Description of Service

1+, and 800 Service will be furnished in accordance with the terms and conditions as outlined in this catalog.

11.3 Rates

	PER MINUTE
1+ - <i>InterLATA</i>	\$.099
1+ - <i>IntraLATA</i>	\$.069
800 Service	\$.099

LONG DISTANCE SERVICE CATALOG

ADDENDUM 1 (Cont'd)  
CONTRACT OFFERINGS (Cont'd)

12. Hospitality Communication Corporation (HCC)

Set forth below is a summary of the contract offerings provided by Carrier to former customers of Hospitality Communication Corporation (HCC) at the HCC rates. These HCC contracted rates and services are not available to any other customers. These contracts were assumed from Global Crossing Telecommunications, Inc. when the associated customers were transferred to Frontier Communication of America, Inc.

LATA	Switch Type	V&H Miles From Switch	Service Type	Per Minute Rates	# ANIs	Contract Length
132	Global NY	1	Switched	\$0.1590	11	MTM*
132	Global NY	1	Switched	\$0.1590	5	MTM
133	Global NY	67	Switched	\$0.1590	1	MTM
974	Global NY	250	Switched	\$0.1590	2	MTM
140	Global NY	292	Switched	\$0.1590	25	MTM
974	Global NY	250	Switched	\$0.1590	4	MTM
974	Global NY	251	Switched	\$0.1590	2	MTM
132	Global NY	20	Switched	\$0.2080	5	5 Year
132	Global NY	88	Switched	\$0.1100	3	5 Year
132	Global NY	21	Switched	\$0.1100	3	5 Year
132	Global NY	11	Switched	\$0.1450	22	MTM

MTM = Month-to-Month

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 2  
PROMOTIONAL OFFERINGS

1. New York Customer Retention Program

Existing Citizens' long distance Customers in the 315, 518, 607, 716, or 914 NPA, who have been with the Company for at least the past six (6) months, will be eligible to select one of the following promotional rate plans.

To qualify for the promotion, eligible Customers must commit to a minimum annual volume commitment for a period of one year. If, after the end of the one year commitment, the Customer has billed less than the minimum annual volume commitment they will be billed the difference between actual usage and the annual volume commitment. If the Customer changes to another long distance carrier prior to completion of their one year commitment, the Customer will be billed the difference between the accumulated usage under the one year commitment and the minimum annual volume commitment.

The promotional rates apply to 1+ and 800 service only. Business 1+ Switched rates apply for all other calls within the \$1,200 Minimum Annual Volume Commitment level. Business 250 Plus rates apply for all other calls within all other Minimum Annual Volume Commitment levels above the \$1,200 level, including non-Canadian international calling. Monthly usage levels will be calculated based on 1+, 800 and Calling Card service. At the end of the one year term commitment the Customer will revert to Business 1+ Switched or Business 250 Plus rates, whichever is applicable. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent catalog filing.

Minimum Annual Volume Commitment	1+ IntraLATA <i>per minute</i>	1+ InterLATA <i>per minute</i>	800 <i>per minute</i>
\$1,200	0.079	0.119	0.129
\$6,000	0.075	0.109	0.119
\$12,000	0.069	0.105	0.115
\$30,000	0.065	0.099	0.109



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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 2 (Cont'd)  
PROMOTIONAL OFFERINGS (Cont'd)

2. First Quarter Promotion

Business long distance Customers in the state of New York will be eligible to select one of the following promotional rate plans.

To qualify for the promotion, eligible Customers must commit to a minimum annual volume commitment for a period of one year or two years. If, after the end of the term commitment, the customer has billed less than the minimum annual volume commitment they will be billed the difference between actual usage and the annual volume commitment. If the Customer changes to another long distance carrier prior to completion of the one year commitment, the Customer will be billed the difference between the accumulated usage under the one year commitment and the minimum annual volume commitment.

The promotional rates apply to 1+ and 800 service only. Business 250 Plus rates apply for all other calls, including international calling. Monthly usage levels will be calculated based on 1+, 800 service. At the end of the term commitment the Customer will revert to Business 250 Plus rates. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent catalog filing.

2.1 One Year Term Commitment

Minimum Annual Volume Commitment	1+ IntraLATA <i>per minute</i>	1+ InterLATA <i>per minute</i>	800 <i>per minute</i>
\$3,000	.089	.119	.129
\$6,000	.079	.115	.125
\$12,000	.079	.109	.119

2.2 Two Year Term Commitment

Minimum Annual Volume Commitment	1+ IntraLATA <i>per minute</i>	1+ InterLATA <i>per minute</i>	800 <i>per minute</i>
\$3,000	.079	.115	.125
\$6,000	.069	.109	.119
\$12,000	.069	.105	.115

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 2 (Cont'd)  
PROMOTIONAL OFFERINGS (Cont'd)

3. Residential Introductory Offer

Residential subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, may receive a ten dollar (\$10.00) or a twenty dollar (\$20.00) credit toward their long distance bill. The subscriber will receive the credit on their first or second billing invoice. If the credit exceeds the usage level in the first month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent catalog filing.

4. Business Winback Offer

Business subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, may receive a twenty five dollar (\$25.00) credit toward their long distance bill. The subscriber will receive the credit on their third billing invoice. If the credit exceeds the usage level in the third month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent catalog filing.

5. Business Introductory Offer

Business customers who presubscribe to Citizens' long distance network may receive their sixth month of consecutive service free. Business Customers may earn a credit of up to seventy five dollars (\$75.00) based on usage to be applied to their sixth month of service. If the credit exceeds the usage level in the sixth month the Customer will receive a credit equal to the usage level in the sixth month. If the usage level in the sixth month exceeds seventy five dollars (\$75.00) the Customer will be required to pay the difference. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent catalog filing.

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LONG DISTANCE SERVICE CATALOG

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ADDENDUM 2 (Cont'd)  
PROMOTIONAL OFFERINGS (Cont'd)

6. Telecom Response Promotional Offering

Business Customers, in the Company's local serving area, who receive a comparable offer from a competitor, may be eligible to receive the following promotional option.

To qualify for the promotion, eligible Customers must commit to a minimum monthly volume commitment of one hundred dollars (\$100) for a period of one year. The Customer's entire long distance usage will contribute to the satisfaction of the monthly volume commitment. If the Customer fails to satisfy the minimum monthly commitment they will be billed the difference between actual usage and the monthly volume commitment for each month. The difference for each month shall be billed within the sixty (60) day period following the end of the contract year. If the Customer terminates this agreement prior to completion of the one year commitment, the Customer will be billed the difference between the tariffed rates and the promotional rates for one hundred percent (100%) of the monthly commitment multiplied by the number of billing months remaining in the contract term plus one hundred dollars (\$100).

The promotional rates apply to domestic 1+, and 800 service only. Standard Business rates apply to all other calls, including international calling. At the end of the one year commitment the Customer will revert to standard Business rates. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent filing.

	PER MINUTE	BILLING INCREMENTS	
		<i>initial</i>	<i>add'l</i>
1+ - <i>Intrastate</i>	\$0.110	18 sec	6 sec
1+ - <i>IntraLATA</i>	\$0.083	18 sec	6 sec
800 Service	\$0.119	18 sec	6 sec

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LONG DISTANCE SERVICE CATALOG

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STATEMENT 1

1. GROSS REVENUE TAX SURCHARGE

<u>Bill Date Period Tax</u>	<u>Gross Revenue Surcharge</u>
October 1, 1998 - December 31, 1999	3.4000%
January 1, 2000 – March 31, 2013	2.6000%
April 1, 2013 and beyond	2.63%

These surcharges do not apply to sales for resale.

Issued in compliance with New York Public Service Commission's Order in Case 98M-0489 adopted August 26, 1998.

2. MTA SURCHARGE

Temporary Metropolitan Transportation Business Tax Surcharge:

<u>Period</u>	<u>Surcharge</u>
October 1, 1998	0.6%

3. SCHOOLS AND LIBRARIES DISCOUNT MATRIX

% DISCOUNT LEVEL

<u>How Disadvantaged</u>	<u>Urban Discount</u>	<u>Rural Discount</u>
% of students eligible for national school lunch program		
< 1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90